

Ending Homeless Committee- September 7, 2016

Present at the meeting were: Wendy LeBlanc, Magaly Rios, Bob Mack, Lianne Bower, Richard Rutter, Hilary Keating, Samantha Cassista, Mike Apfelberg, Luann Eames, Courtney Marrs, Chelsey Guill, Elisabeth Martin, Mandy Reagan, Doug Howard, Julie Viveros, Catrina Howland, Scott Wellman, Rebel Allard, Don Pare, Scott Wellman, Rebel Allard

Call to order at 9:05am. Introductions were made by all. The group reviewed minutes from August 3, 2016. A. Alicea made a motion to accept the minutes M. Apfelberg seconded the motion. All approved.

Coordinated Entry (CE) - We have been doing CE for about 18 months and it's working very well assisting folks in different housing situations by getting folks connected to local resources. S. Cassista reviewed some data from January 29, 2016 to August 24, 2016. Throughout this time we have had a total of 579 unduplicated calls. We get an average of 28 calls a month and data shows we are having less people calling the hotline multiple times. In 2016 we have had more female caller than males. 82% of the calls were from folks currently homeless. Less veterans are calling. Reporting of substance use issues has increased.

People are answering most of the questions that the CE worker is asking during the intake. The CE workers let the callers know that some of these question are very intrusive but they are necessary to better assist them and refer them to the right provider. After having that conversation with the caller, they tend to be responsive and answer the questions. Asking the caller if they are a sex offender is very important as that excludes them from many program. Anyone who identifies as they are dealing with domestic violence could be referred to Bridges, although emergency housing is only available to those who are fleeing a current DV situation. Clients do not have to be fleeing in order to get general services from them.

We will get data on when we get the most calls; it seems that Mondays are busiest. We will also get data on how many calls are from out of town.

Capacity- Nashua Soup Kitchen and Shelter has Transitional Housing available for single parents with children. Must have at least a monthly income.

Wrap around services are available for situations that are hard such as folks not moving out of the shelters. We get key providers that help brain storm the situation and help the individual/s out.

There are many gaps when it comes to youth homelessness. There is a Point in time count for youth that is held annually. The school system's homeless definition is different than HUD's definition of homelessness. Schools can count families that are staying with other families as homeless.

Announcements -

- United Way is having their "Sleep out" event. If folks are interested they can pick up a packet with the information.
- Nashua Soup Kitchen and Shelter still has backpacks available for students. Talk to O. Cruz if you are interested.
- RDF in Hudson NH is hiring many. UPS is also hiring full time online.
- Stand Down is on the 22nd 10am-2pm at Welcoming Light, 45 High St

Minutes taken by Magaly Rios, Case Manager Southern NH HIV/AIDS Task Force-PSL