

## Ending Homeless Committee

September 6, 2017

Present in meeting were:

Magaly Rios, Rick Rutter, John Alciere, Mandy Reagan, Donald J. Pare, Radhika Niroula, John Miller, Akshat Gadgil, Kristy Besada, Scott Wellman, Amie Buckley, Wendy LeBlanc.

Call to order 9:06AM. Introductions were made by all.

Minutes from our August meeting were reviewed. M. Regan made a motion to accept the minutes, seconded by W. LeBlanc. All were in favor

Coordinated Entry:

As of tomorrow, Marguerite's Place will no longer be taking calls. Rescue Mission is currently the only agency picking up the CE phone lines. This is due to funding as each agency has their own program to run making it challenging to also take on this additional task. We currently have a volunteer, J. Alciere, helping the Rescue Mission answer the calls. He has zero training working with this type of population. R. Rutter finds himself debriefing the volunteer as the stories can be so challenging for volunteer to process. CE is now only available on Tuesday, Thursday and Friday.

We have been doing Coordinated Entry for two years. A good idea is to have local shelter agencies picking up the CE phones. Another suggestion is to have additional volunteers such as J. Alciere who are looking to help the community. Having an automatic answering phone line may be helpful that can give you the option for instance "if you are a single parent looking for shelter dial #1" that way it can go directly to that shelter program that best fits that client. This is what other towns are doing and it has been helpful.

Tool Kit has been updated and it's a great resource for those looking for assistance in our community.

Announcements;

-September 23rd is Unites Way's annual "Sleep out Event" Sleeping out in boxes outside of Community technical collage.

-Rescue Mission is doing their annual banquet.

-October 4<sup>th</sup> is our next meeting