

Ending Homeless Committee

March 4, 2015

Present in meeting were: Wendy LeBlanc, Magaly Rios, Bob Mack, Angela Roberts, Barbara Alves, Abigail Alicea, Peter Kelleher, Kevin O'Meara, Donald Pare, Sandra Delosa, Olga Cruz, Jessica Karwatske, Scott Slattery, Byrne Kathryn, Cherrie Fulton

Call to order 9:00am. Introduction were made by all. Minutes from our last meeting were reviewed. B. Alves made a motion to accept the minutes, A. Alicea seconded it. All voted in favor.

Coordinated Access (CA): Having communication is huge from the providers in the CA email loop. The CA worker needs to have knowledge of what is available for folks/families. There has been good success and some referrals to local shelters in the community, some referrals to Front Door agency for Security Deposit help, and some referrals to Marguerite's Place to be placed on the waiting list. Many of the calls are from woman with children. Some calls are from the same person trying to get a different answer.

Calls vary day to day, one day can have 4 phone calls and on some days there may be 15 phone calls. On the days when we get many calls it is very hard for CA workers because we only have 3 of them. 211 is referring people to the 1-800 number and CA workers are referring people to 211. 211 is similar to CA, the difference is that CA looks for the resources as 211 gives folks the resources for them to call and get connected. Discussions were made about many different situations that have occurred. When the CA worker talks to the client there is a two page intake form. Next month we will have some data on what they have seen so far. CA worker stated that it can be challenging to get truthful information from the client by phone for instance, when you meet with a client face to face you get to see paperwork to prove things such as income. One client called stating they had no income and when he went to the city for help they found out he did have income.

Nashua Soup Kitchen and Shelter has currently 2 opening for their Transitional Housing program. Clients have to have an income in order to be placed here. The issue is that many have little to no income.

We need to look to see why 21 people that were counted on the 2014 PIT were again counted in the 2015 PIT. Many can be because of Eligibility, restrictions such as a criminal background, sex offender. Not that every program won't take people that have a criminal background, it all depends to the extent of the criminal activity.

The Nashua Soup Kitchen and Shelter has a Drop in Center where clients can go use the computers, meet with the employment advocate and find employment. They can come Monday thru Friday 10:00am-2:00pm. This is for clients that are homeless or at risk of homelessness.

Minutes taken by Magaly Rios, Southern NH HIV/AIDS Task Force