

## ***GNCOC Ending Homeless Committee Minutes***

***February 3, 2016***

Present in meeting were; Wendy LeBlanc, Magaly Rios, Bob Mack, Doug Howard, Olga Cruz, Abigail Alicea, Richard Rutter, Lianne Bower, Pamela Small, Kevin O'Meara, Sandra Delosa, Donald Pare, Jessica Karwatske, Elisabeth Herber, Mandy Reagon, Silvia Gale, Laurie Goodman.

Call to order 9:00am. Introductions were made by all. Reviewed minutes of our December meeting since we did not have a meeting in January. A. Alicea made a motion to accept the minutes R. Rutter second it. All approved.

**Project Homeless Connect** was another success this year. We know we had 89 attendees. We are currently waiting to finalize the numbers for the PIT. We do feel as clients are getting connected to resources by coming to this event although many come to get the free give away. The questionnaire will tell us exactly how many people visited the providers table to ask questions and get information. We do know there were 4 people who made appointments for health care but only one showed up to the appointment. Many veteran programs requested to participate; they were directed to the Stand-down Event which is specifically for veterans.

Last month instead of having an Ending Homelessness Committee meeting a workshop was held on Coordinated Entry. Notes from that work shop were handed out to the committee. Identified goals included linking people to the proper agency and streamlining the process. The CE providers need to be properly trained, such as in the way they ask the clients the different questions on the application. The email responses have been going great and clients have been getting connected with resources.

Discussion took place regarding the need for a spreadsheet or other system to keep all client records that the CE intake person can quickly review to see what has already been done, if anything, for this client. A system called "Client Track" may be helpful. Currently the Partnership for Successful Living agencies are using it.

**Coordinated Entry 11 month data-** since January 28, 2015- December 31<sup>st</sup> 2015 we had a total of 361 phone calls. This takes place from Monday- Friday from 8:30am to 4:30pm. 316 of those calls are unduplicated. Some are out of the region. 208 of those individuals had benefits such as Food Stamps, TANF, SSA. 265 of them reported not having any place to stay.

HUD wants documents to determine if clients are chronically homeless. HMIS should be able to identify those who are chronically homeless. The Wrap Around services are still available for those clients that seem to be stuck and not getting out of homelessness. This can be done with a meeting or phone/email.

### **Availability-**

-Nashua Soup Kitchen and Shelter has one family shelter space available.

- Family Promise has a 3 bedroom available. Parent and children can stay up to 24 months in this program.

-Marguerites Place has a 3 bedroom available. Parent can have up to 5 kids to live in that unit. Children must be under the age of 12.