

## Greater Nashua Continuum Care Ending Homelessness Subcommittee

*February 1, 2017*

Present in meeting were: Wendy LeBlanc, Magaly Rios, Bob Mack, Doug Howard, Olga Cruz, Richard Rutter, Pamela Brown, Kevin O'Meara, Hilary Keating, Sandra Delosa, Mike Apfelberg, Scott Wellman, Mandy Reagan, Melissa Johnstone, Cherrie Fulton, Chris Chase, Bobby Gagnon, Elisabeth Martin

Call to order 9:04am Introductions were made by all. Minutes were reviewed from our December meeting as we did not meet in January. R. Rutter motion to accept the minutes as corrected (with a typo). Second by M. Apfelberg. All in favor

There was a meeting held last week at the state regarding Coordinate Entry (CE). Different areas have different models and they talked about how many calls they are receiving. In Nashua there are days when we don't get any calls but there are some days that we get 3-10 per day. Many regions are getting 30 calls a day but that's because some cover up to 22 different towns.

Some data has not been tracked by the CE as many CE workers do very well in connecting the called to the appropriate agency for assistance. Looking for some type of universal data to include into HMIS. If we had some type of statewide data, we would know where to refer a client if they caller is from another part of the state.

Agency capacity:

- Nashua Soup Kitchen has two families exiting their housing unit at the end of February. These are a big four and three-bedroom apartment on Ash St. There may be two Transitional Housing units available coming up soon. Currently at full capacity no over flow beds.
- Southern NH Services has rapid rehousing available. There is a no income requirement.
- Family Promise is looking for referrals for their TH program.

Some conversation on how long do folks stay in the shelter. Folks stated that it varies. For example, the currently family at the soup kitchen program has been there since August. Some stay longer. Some clients have income but not enough to sustain an apartment. Wrap around: This service is available for any challenging cases.

Rapid Re-Housing: The Front Door Agency had one family graduate from their program and moved to one of their short term rapid rehousing program. Must have an income and their program will subsidize the client's apartment short term.

A concerned citizen who has been through the CE process expressed his frustration on how every program has specific requirements and some interact with each other making it challenging to comply with them all. Also stated how there are so many subsidies available for folk's specific populations when this client doesn't fit in any of them. It was explained that by focusing on housing for these special populations, we can free up housing for a person that doesn't fit any of those populations to get Public Housing or Section 8 Housing faster.

*Minutes taken by Magaly Rios, Southern NH HIV/AIDS Task Force & the Partnership of Successful Living*