

GNCOC Executive Committee Meeting Minutes

Wednesday, May 19, 2021

Coordinated Entry Workflow

- Mandy Reagan training with Wally and Denise at NSKS for Coordinated entry.
- NH Housing – Has a number of vouchers: 120 vouchers and Dee P. is going to apply for another 30 vouchers.
- HUD has required that the individual needs to be in Coordinated Entry to receive a voucher.
- Heather Nelson is working on getting people off the bi- name list and Mandy Reagan is working with assisting with entering the data.
- Harbor Care is no longer using the housing network waitlist for their housing process.
- Heather Nelson and Mandy Reagan want to present the MOU to the entire GNCOC when everything is finalized to do.
- The question was posed: Who manages the 1844-800-9911 local CE number? Need to look into this process.
- Anyone who is experiencing homelessness needs to go through CE first to get into HMIS. Mandy Reagan is working on educating agencies within the area of NH.
- How to reroute calls to the emergency shelters like NSKS and RM for someone who is experiencing homelessness.
- How do you assist a person that is standing right in front of you? WE need to work on the CAR process.

Landlord Incentive Program: Presentation by Martha Stone (Crossroads)

- Martha Stone works for Crossroads in the seacoast area of NH. She is on the board for the homeless coalition has one of the chairs as well.
- There are three workgroups within the Homeless Coalition Group:
 - *Housing and Support Services*
 - *Data Group*
 - *Regional leadership/Coordination Group*
- Working on the educational programs:
 - What is available at the welfare level?
 - It took crossroads 2 years to receive their local United Way venture funds of \$75,000- They got runner up the first year and got it the next year.
 - One option for their landlord incentive program is the sign on bonus (most popular option)- \$1,000.
 - They came up with a lot of polices and learned from another organization in Kittery, Maine.
 - Grant repair program for housing choice voucher units, which is the next popular choice.

- They prep people to be successful when going into an apartment. Then they give them a case worker to help them throughout the process. This makes the landlords feel comfortable when renting to their clients.
- Landlord relationships are very important in this process.
- Crossroads is the one who gives check of \$12,000 and this check helped to make the program successful.

Questions for Martha Stone:

- Staff members can be paid through the United Way Funding. The \$75,000 is not for the staff it's just for the program.
- It's not illegal in NH for the landlord incentive program to take more than 1 months' rent from tenant unless it's coming from a 3rd party (non-profit) then it's fine.
- How many landlords are involved in the program? About 9 landlords
- Client liability: Is it a loan or a grant? Client doesn't have liability.
- Is this program open to young people? Yes, but they must have a voucher for anyone experiencing homelessness.
- They have different tiers; like tier 1.
- FYI vouchers- Up to 3 years for the youth with no rental history (they have to get an apartment).
- How many clients placed? About 9 people/families.

Carrie Schena from City of Nashua:

- There is a lead paint program for housing and landlords in Nashua.
- Home Allocation- HUD wants to wait for the guidance. Maybe in November- 1.6 million
 - It's talking about a lot of supportive services through the CoC.
- Maryse Wirbal is interested in this program and maybe an agency takes this over and pays staff. We need more than \$75,000.
- The CoC making recommendations to the City of Nashua of needs. Rental Rehab Program?

Action Items for next Executive and General CoC Meeting:

- Give Carrie the responses in September:
 - Talk to homeless individuals
 - Get options from Landlords
- Email to General GNCoC Mailing List
- Recovery Act to do something like this. What would be the most helpful for the landlord incentive program.
- Brief Summary on opportunity of recovery act for incentive program.
 - 5 to 10 minutes to get ideas on July 21st.
 - What are the barriers?
 - We aren't the only community out there that doing this.
- Wendy Leblanc will send out the new zoom call information for GNCoC Executive Committee Meeting.

Meeting Adjourned at 11:30AM