

Ending Homeless Subcommittee for the Greater Nashua Continuum of Care

March 6, 2018

Nashua City Hall, 3rd Floor Auditorium

Present meeting were: Wendy LeBlanc, Magaly Rios, Bob Mack, Doug Howard, Melissa Johnstone, Kristy Besada, Hilary Keating, Mandy Reagan, Donald Pare, Mike Apfelberg, Scott Wellman, Kristi Schott, Rachel Duffy, Tayler Kemp, Rosemarie Dykeman, Tom Doucette, Heather Nelson, Kayla Bishway, Emily Reisine,

Call to order, minutes reviewed from February 7th meeting. W. LeBlanc motioned to approved the minutes as corrected, with M. Reagan seconding. Motion approved

Toolkit update: Looked at the Toolkit together as a group. Made a few updates. This Toolkit's main focus is homelessness and has many resources for this population. Not every area GNCOG agency is listed, just those who have more direct services for the homeless and at-risk population and have provided information.

Website update: The website in progress was looked at by group. Not yet live but looking great so far. Someone can actually fill out their own coordinated entry form and submit for assistance. Looking at photos to be included on the website. The Toolkit will also be available on the website.

Coordinated Entry: 1-844-800-9911 is the homeless hotline for folks in Nashua to call. 211 is a statewide hot line with many other resources. We need to look at our current email action group to see what agencies are currently on there. There are some that don't need to be on there and there are some that need to added on to the listing. 211 has a resource guide on their website and it is agencies are encouraged to update information on the site. Working out some details with 211 re: CE response. More assessment gets done with the 844#. A question that was brought up was what do we do with people on our current "wait list" and people calling in from CE? 211 is one entry point for some people. It's not 211's job to find callers a place to sleep, but rather refer to services/resources. This process needs further evaluation.

Kristi S. from NH BHHS reported NH has a by-name list of chronically homeless individuals. The State is currently going through it and will be calling agencies to confirm that these individuals are actually homeless. In January, the list had 2,000 people on it who are identified as chronically homeless. Some of this data goes back to 2011. This data is being filtered then it will be updated weekly.

We need to figure out a better way to track people. CE workers are not entering the data into HMIS as our CE form is not part of the HMIS system. With the Coordinated Entry process entering everything into HMIS will be a good way to keep track. However, Kristi mentioned there is no true CE Form in HMIS and no indication when there may be one.

Permanent Housing funded by the GNCOG has zero openings. Manchester and other State programs reportedly have openings. With many programs you have to follow specific eligibility criteria such as chronically homeless definition, military status, etc. Bob mentioned the best place to find people for these programs would seem to be those in current shelter placements.

Meeting adjourned at 10:05am.

Minutes taken by Magaly Rios, Case Manager Southern NH HIV/AIDS Task Force - PSL