

## Greater Nashua Continuum of Care Ending Homelessness Committee

June 6, 2018

Nashua City Hall, 3rd floor Auditorium

Present in meeting were:

Sylvia Gale, Wendy LeBlanc, Magaly Rios, Doug Howard, Olga Cruz, Tom Lopez, Rick Rutter, Lianne Bower, Melissa Johnstone, Peter Kelleher, Kristy Besada, Heather Nelson, Donald Pare, Rachel Duffy, Mike Apfelberg, Scott Wellman, Rosemarie Dykeman, Kemp Taylor, Emily Reisine, Kim Kleiner, Mike Amichetti, Julie Nigro, John Alciere, Emily Rose Bouffard

Introductions were made by all. Mike Amichetti made a motion to accept the minutes from our May meeting, seconded by Kristy Besada, all were in favor.

**Coordinated Entry (CE):** Clients are stating they are calling CE leaving voice mails but not getting any call backs to follow up. Found out that some agencies are calling back only if they have a resource to offer. A log with folks that call and where they were referred would be helpful. The CE intake itself has a notes section on it and it's important to include notes to where the individual/family was referred and where they needed to follow up with. That way we are all clear in case the individual/family calls back. Greater Nashua Mental Health (*GNMHC*) is included on the CE action email loop but they won't respond to the email unless you specify you are looking for *GNMHC* to step in and help the individual.

The Mayor's office is getting many calls from people in the community looking for housing resources and informed they were told by an agency to call the Mayor because they will find them housing. The Mayor's office is referring the calls to City Welfare for assistance. We advised the Mayor's office to ask the individuals calling what agency told them to call the Mayor's office and then the Mayor's office can follow up with that specific agency. We all know if a person is looking for housing resources they need to call CE at 1-844-800-9911 for assistance.

### **Supportive Housing updates:**

- HHI is seeking support for 200 additional Mainstream Housing vouchers. It's been 12 years since HUD has provided funds to expand. This resource will assist low income individuals, homeless individuals with disabilities.
- Housing Opportunities with people living with AIDS (HOPWA) program waiting list is currently not moving.
- Front Door Agency will be getting more ESG starting on July 1<sup>st</sup>. Very important to have people call the Front Door Agency to apply for assistance as people are calling them telling them they are in the program already.

### **General announcements:**

- No meeting in July
- Next Ending Homeless Committee meeting will be on August 1, 2018

Meeting Adjourned at 9:45

*Minutes Taken by Magaly Rios, Southern NH HIV/AIDS Task Force, PSL*