

Greater Nashua Continuum of Care Ending Homelessness Committee(EHC)

August 7, 2019

Nashua City Hall, 3rd floor Auditorium

Present in meeting: Magaly Rios, Wendy LeBlanc, Juanna Fields, Lianne Bower, Paul Chervenak, Tom Doucette, Lori Levude, Hilary Keating, Scott Wellman, Pamela Wellman, Mandy Reagan, Susan Mead, Jill O, Neill, Cliff Bibeau, Jessica Lorento, Bob Mack, Lloyd Curtis, Mike Apfelberg, Ashley Gauthier, Kristy Besada, Oswaldo Pereira, Donald Pare

Bob Mack called the meeting to order at 9am. Introductions were made by all. Bob pulled up the minutes for us all to see on the computer screens. He asked to add your contact information to the attendance list if you are not getting emails from this committee.

Reviewed the minutes from our June's meeting. Wendy motioned to accept the minutes seconded by Kristy. All in favor.

Coordinated Entry- We continue to use our hotline and staff is completing the intake forms. Juana explains her frustration in regards to the intake forms being filled out inconsistently and clients are getting inappropriate referrals. Not clear if the clients are accepting the referrals. An immediate solution is needed for that caller for that night/day. We also have incomplete data. Closing the email loop is very important so we know the client is being taken care of. Family Promise has many other locations around NH and they will divert people if needed to the other agencies that may be able to assist clients right away.

Committee agreed that we will identify who is picking up the CE phones. Bob will be doing another workshop with the current volunteers answering the phones.

Jill suggested a workshop on what programs we currently have available here and what are the new programs coming and it's very important for CE workers to know.

Capacity/Shelters updates:

- One male and one female bed is currently available at the NSKS.
- The Rescue Mission has currently 3 top bunks on the second floor and some mats down stairs.
- H.E.A.R.T.S has two respite beds available they are not meant for shelter but if someone needs a bed for the night that has mental health diagnoses they can spend the night. HEARTS has an email loop that goes out to providers in the community when there is a respite bed available. They can also help with transportation if client needs help getting to them. Facility is staffed 24 hours per day.
- Family Promise has many graduations coming up. Currently looking at the wait list for admissions.
- Jill reminded everyone of the programs available at GNMHC for their clients that need housing support.

- BRIDGES renovation is almost done. This program is for those fleeing DV. Rapid re-housing applications are being accepted. Security deposit assistance, clothing for a job interview are a few other services they assist with.
- Marguerite Place will have some people moving out in the fall. A new application will be available online soon.
- Homeless Outreach Program (SAMHSA HOP) at Harbor Homes Inc, has case management that assists homeless individuals that have substance use disorder connect to community resources.
- Front Door is making appointments 3 weeks out. 9 security deposits were provided in one-week last week. Many families move out around this time. Some TH are available for single moms only.
- Marshall St. apartments is helping our community however there are people coming from out of town to move in. Discussion about Nashua recipients should have preference. This may not follow a “fair market” model as we cannot dictate who is rented to.
- Wrap around services are always available. Can reach out to Bob to discuss the process.
- NSKS backpacks will be available August 20th from 10am-3pm
- NOFA HUD grant is in process. Data Committee is meeting on August 15th 1pm-3pm at 100 West Pearl St. to do the ranking for each project. Everyone is welcome to attend.

Announcements:

Mandy Reagan has a new position with the State Bureau of Housing. Congrats!

Meeting adjourned 10:03