

**Greater Nashua Continuum of Care Ending Homelessness Committee (EHC)**

*January 2, 2019*

Nashua City Hall, 3rd floor Auditorium

Present in meeting were:

Bob Mack, Mike Apfelberg, Kristy Besada, Amy Wilson, Rachel Duffy, Melissa Johnstone, Mandy Reagan, Magaly Rios, Pamela Small, Scott Wellman, Maureen Magro, Sandra Pratt, Jessica Lorento, Jessica Lorento, Pat Kerrigan, Michael Shirley, Paul Chervenak, Ashley Gauthier, Jessica Mitchell, Nick Perricone

Introductions were made by all. Reviewed December minutes. Minor corrections made. Mike A. made a motion to accept the minutes as corrected, seconded by Mandy R., motion carried.

Coordinated Entry (CE): Discussion in regards to the Greater Nashua Continuum of Care presentation today by Rob Waters Coordinated Entry Manager, Homeless Outreach worker from Southwestern Community Services. We need that type of outreach here. We are waiting for HUD approval in regards to the funding requested so we can hire an outreach worker.

The CE workers who are currently picking up the calls continue to struggle on the referrals. Last month an email was sent to the EH Action e-mail that included a CE intake. That particular person was referred to 3 different places and there were zero notes on the note box. Looking at this intake it gave us zero helpful information regarding the client situation making it nearly impossible to find a roof for the night. We had a training on how to fill out the CE intake, however it seems like things are not changing. It may be due to new staff answering the phones. We will ask for support from the Executive committee on how to get the appropriate people in this committee to then go back to their staff on how this needs to be done.

The data committee has started to meet again and they are really looking at the data. Angela, the epidemiologist from the City of Nashua has joined this committee and will be sorting through the data.

Daily emails from the shelters would be helpful so as the CE worker get the calls they have an idea what is already available. The Nashua soup Kitchen and Shelter emailed the City Welfare letting them know their availability that morning.

GNCOC Website is up and running. Committee looked at it together. Ashley is the admin and will find out if there is a way to see how many people have viewed the website since it's been up. We maybe including the CE intake on there as well as upcoming events such as Employment Connect.

Announcements:

No Project Homeless Connect This year.

The Main Street United Methodist is open from 8am-10am Monday –Friday for homeless individuals. They can come in a stay warm during the winter as well as a place they can come

change their phone. Susan Mead is coming to meet with the volunteers there to talk to them about the GNCOC to educate them on resources in the community.

Cross Way Church offers breakfast on Saturdays mornings to the homeless.

We let the church community that are here today know about the Wrap Around Services, in case they come across a person or family that has challenging situation and needs to brain storm with some providers, a meeting can be held with that particular person or family.

Capacity:

-BRIDGES is at full capacity.

-The second location to Family Promise will soon be opening in Laconia.

-The Front Door agency will have a small 3-bedroom available on February 1<sup>st</sup> for \$1,011 a month.

Meeting Adjourned 9:57AM.

*Minutes Taken by Magaly Rios, Senior Case Manager for Southern NH HIV/AIDS Task Force, PSL*