## Before Starting the Exhibit 1 Continuum of Care (CoC) Application

HUD strongly encourages ALL applicants to review the following information BEFORE beginning the 2010 Exhibit 1 Continuum of Care (CoC) Application.

Training resources are available online at: www.hudhre.info/esnaps &nbsp- Training modules are available to help complete or update the Exhibit 1 application, including attaching required forms. &nbsp- The HUD HRE Virtual Help Desk is available for submitting technical and policy questions. &nbsp

#### Things to Remember

- Review the 2010 Notice of Funding Availability for the Continuum of Care (CoC) Homeless Assistance Program in its entirety for specific application and program requirements. - CoCs that applied in the 2009 competition and selected the bring forward option during CoC Registration must be careful to review each question in the Exhibit 1. Questions may have changed or been removed so the information brought forward may or may not be relevant. Not all questions will have information brought forward. For those questions, you must enter response manually. Be sure to review the application carefully. Verify and update as needed to ensure accuracy. - New CoCs or CoCs that did not apply in 2009 will not have pre-populated information and must complete all Exhibit 1 forms. - There are character limits for the narrative sections of the application and the amounts are listed accordingly. It is recommended that CoCs first write narrative responses in Microsoft Word and then cut and paste into e-snaps.

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## 1A. Continuum of Care (CoC) Identification

#### Instructions:

The fields on this screen are read only and reference the information entered during the CoC Registration process. Updates cannot be made at this time. If the information on this screen is not correct, contact the HUD Virtual Help Desk at www.hudhre.info.

CoC Name and Number (From CoC NH-502 - Nashua/Hillsborough County CoC Registration):

**CoC Lead Agency Name:** Harbor Homes Inc.

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Applicant: Nashua/Hillsborough County CoC
Project: NH-502 CoC Registration 2010

NH-502 COC\_REG\_2010\_019524

## 1B. Continuum of Care (CoC) Primary Decision-Making Group

#### Instructions:

The following questions are related to the CoC primary decision-making group. The primary responsibility of this group is to manage the overall planning effort for the entire CoC, including, but not limited to:

- Setting agendas for full Continuum of Care meetings
- Project monitoring

- Determining project priorities

- Providing final approval for the CoC application submission.

This body is also responsible for the implementation of the CoC's HMIS, either through direct oversight or through the designation of an HMIS implementing agency. This group may be the CoC Lead Agency or may authorize another entity to be the CoC Lead Agency under its direction.

Name of primary decision-making group: Greater Nashua Continuum of Care

Indicate the frequency of group meetings: Monthly or more

If less than bi-monthly, please explain (limit 500 characters):

Indicate the legal status of the group: Not a legally recognized organization

Specify "other" legal status:

Indicate the percentage of group members 61% that represent the private sector: (e.g., non-profit providers, homeless or formerly homeless persons, advocates and consumer interests)

3	* Indicate	the	selection	process	of	group	members:
(	(select all	tha	t apply)	-			

Elected: X

Assigned: X

Volunteer: X

Appointed: Other:

Specify "other" process(es):

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Briefly describe the selection process of group members. Description should include why this process was established and how it works (limit 750 characters):

Any individual or organization operating or representing an interest within the service area that subscribes to the purposes and basic policies of the GNCOC, and whose participation will contribute to the GNCOC's ability to carry out its purposes, may become a member.

,	* Indicate t	the	selection	process	of	group	leader	s:
(	(select all	tha	t apply):	-				

Elected: X
Assigned: Volunteer: Appointed: Other:

### Specify "other" process(es):

If administrative funds were made available to the CoC, would the primary-decision making body, or its designee, have the capacity to be responsible for activities such as applying for HUD funding and serving as a grantee, providing project oversight, and monitoring. Explain (limit 750 characters):

Yes, if provided with additional administrative funds from HUD, the Greater Nashua CoC (GNCOC) would be able to hire the staff necessary to ensure a competitive application for HUD funding as well as provide comprehensive project oversight and monitoring. The GNCOC member agencies would be able to provide technical assistance during the transition to COC administration of HUD funding.

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## 1C. Continuum of Care (CoC) Committees, Subcommittees and Work Groups

#### Instructions:

Provide information on up to five of the CoCs most active CoC-wide planning committees, subcommittees, and workgroups. CoCs should only include information on those groups that are directly involved in CoC-wide planning activities such as project review and selection, discharge planning, disaster planning, completion of the Exhibit 1 application, conducting the point-in-time count, and 10-year plan coordination. For each group, briefly describe the role and how frequently the group meets. If one of more of the groups meet less than quarterly, please explain.

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions¿ which can be accessed on the left-hand menu bar.

### **Committees and Frequency**

Name of Group	Role of Group (limit 750 characters)	Meeting Frequency
GNCoC Executive Committee	Develops strategies to eradicate homelessness and chronic homelessness aligning with the communitys' 10-year plan, City and State Consolidated Plan and makes recommendations to entire GNCoC voting body	Monthly or more
Ending Homelessness Committee	Oversees updates and implementation of the 10- year plan goal to end homelessness; engages the community to increase awareness and coordinates collaborative efforts to meet these goals.	Monthly or more
Data gathering and HMIS Committee	Conducts the annual point-in-time homeless census; identifies gaps; determines strategy effectiveness and future needs around data collection. Also, oversees the statewide HMIS implementation and deployment	quarterly (once each quarter)
Community Relations Committee	Serves as the public relations vehicle for the GNCoC; it is the primary contact with local and regional news media; makes presentations to general public and other community leaders about homeless issues in order to engage community members through outreach and education	quarterly (once each quarter)
Greater Nashua Continuum of Care Committee	The Continuum of Care Committee is the overall homeless planning and coordinating entity. The General GNCoC committee works in collaboration with other sub-committees and member organizations in order to gather information and data to complete the annual McKinney-Vento CoC application.	Monthly or more

If any group meets less than quarterly, please explain (limit 750 characters):

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# 1D. Continuum of Care (CoC) Member Organizations

Identify all CoC member organizations or individuals directly involved in the CoC planning process. To add an organization or individual, click on the icon.

Organization Name	Membership Type	Org aniz atio n Typ e	Organization Role	Subpop ulations
Bureau of Homeless and Housing Services	Public Sector	Stat e g	Committee/Sub-committee/Work Group	NONE
NH Department of Health & Human Services Divisi	Public Sector	Stat e g	Committee/Sub-committee/Work Group, Attend 10-year planni	NONE
US Department of Housing & Urban Development	Public Sector	Stat e g	Committee/Sub-committee/Work Group	NONE
Veterans Administration	Public Sector	Stat e g	Committee/Sub-committee/Work Group	Veteran s
City of Nashua - Mayor and Board of Aldermen	Public Sector	Loca I g	Committee/Sub-committee/Work Group	NONE
City of Nashua/Community Development Division	Public Sector	Loca I g	Authoring agency for Consolidated Plan	NONE
City of Nashua/Urban Programs Department	Public Sector	Loca I g	Primary Decision Making Group, Attend Consolidated Plan p	NONE
Nashua Department of Public Health	Public Sector	Loca I g	Committee/Sub-committee/Work Group	NONE
Nashua Welfare Department	Public Sector	Loca I g	Primary Decision Making Group, Lead agency for 10-year pl	NONE
Town of Mason	Public Sector	Loca I g	Attend Consolidated Plan planning meetings during past 12	NONE
Town of Merrimack	Public Sector	Loca I g	Attend Consolidated Plan planning meetings during past 12	NONE
Nashua Housing Authority	Public Sector	Publi c	Primary Decision Making Group, Committee/Sub-committee/Wo	NONE
Town of Milford	Public Sector	Loca I g	Attend Consolidated Plan planning meetings during past 12	NONE
State Representative Cynthia Rosenwald	Public Sector	Othe r	Committee/Sub-committee/Work Group	NONE
Greater Nashua Red Cross	Private Sector	Non- pro	Committee/Sub-committee/Work Group, Attend 10-year planni	NONE
Gateways	Private Sector	Non- pro	Committee/Sub-committee/Work Group	NONE

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Bridges - Domestic & Sexual Violence Support	Private Sector	Non- pro	Committee/Sub-committee/Work Group	Domesti c Vio
CHINS Diversion Program/The Youth Council	Private Sector	Non- pro	Committee/Sub-committee/Work Group	Youth
Greater Nashua Mental Health Center at Communit	Private Sector	Non- pro	Committee/Sub-committee/Work Group, Attend 10-year planni	Youth, Serio
Greater Nashua Council on Alcoholism, Inc./Keys	Private Sector	Non- pro	Primary Decision Making Group, Committee/Sub-committee/Wo	Substan ce Abuse
Harbor Homes, Inc.	Private Sector	Non- pro	Primary Decision Making Group, Lead agency for 10-year pl	Veteran s, Se
MP Housing, Inc.	Private Sector	Non- pro	Primary Decision Making Group, Committee/Sub-committee/Wo	Domesti c Vio
NH Legal Assistance	Private Sector	Non- pro	Primary Decision Making Group, Committee/Sub-committee/Wo	NONE
Nashua Pastoral Care Center	Private Sector	Non- pro	Primary Decision Making Group, Lead agency for 10-year pl	NONE
Nashua Children's Home	Private Sector	Non- pro	Primary Decision Making Group, Lead agency for 10-year pl	Youth
Nashua Soup Kitchen & Shelter, Inc.	Private Sector	Non- pro	Primary Decision Making Group, Committee/Sub-committee/Wo	NONE
Neighborhood Housing Services of Greater Nashua	Private Sector	Non- pro	Primary Decision Making Group, Committee/Sub-committee/Wo	NONE
Southern NH HIV/AIDS Task Force	Private Sector	Non- pro	Primary Decision Making Group, Committee/Sub-committee/Wo	HIV/AID S
Southern NH Services, Inc.	Private Sector	Non- pro	Primary Decision Making Group, Lead agency for 10-year pl	NONE
Tolles Street Mission	Private Sector	Non- pro	Committee/Sub-committee/Work Group	NONE
Corpus Christi Food Pantry	Private Sector	Faith -b	Committee/Sub-committee/Work Group	NONE
Greater Nashua Interfaith Hospitality Network,	Private Sector	Faith -b	Committee/Sub-committee/Work Group	NONE
Marguerite's Place, Inc.	Private Sector	Faith -b	Primary Decision Making Group, Committee/Sub-committee/Wo	Domesti c Vio
Salvation Army	Private Sector	Faith -b	Committee/Sub-committee/Work Group, Attend 10-year planni	NONE
NH Catholic Charities	Private Sector	Faith -b	Committee/Sub-committee/Work Group	NONE

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United Way of Greater Nashua	Private Sector	Fun der 	Committee/Sub-committee/Work Group	NONE
St. Joseph Hospital	Private Sector	Hos pita	Committee/Sub-committee/Work Group, Attend 10-year planni	NONE
Nashua Area Health Center	Private Sector	Hos pita	Primary Decision Making Group, Committee/Sub-committee/Wo	NONE
Laura N	Individual	Hom eles s	Committee/Sub-committee/Work Group, Attend 10-year planni	NONE
"Connections" Members (peer support resource ce	Individual	Hom eles s	Committee/Sub-committee/Work Group	Veteran s, Se
Merrimack River Medical Services	Private Sector	Non- pro	Committee/Sub-committee/Work Group, Attend 10-year planni	Substan ce Abuse
State Representative Joan Schulze	Public Sector	Othe r	Committee/Sub-committee/Work Group	NONE
Office of Representative Paul Hodes	Public Sector	Othe r	Committee/Sub-committee/Work Group, Attend 10-year planni	NONE
Fresh Start Assistance	Private Sector	Non- pro	Committee/Sub-committee/Work Group, Attend 10-year planni	NONE
Southern NH Rescue Mission	Private Sector	Faith -b	Committee/Sub-committee/Work Group	Seriousl y Me
Gate City Health and Wellness Immigrant Integra	Private Sector	Non- pro	Committee/Sub-committee/Work Group	NONE
More than Wheels	Private Sector	Non- pro	Committee/Sub-committee/Work Group	NONE
Ray V	Individual	For merl.	Committee/Sub-committee/Work Group	NONE
H.E.A.R.T.S. Peer Support Center	Private Sector	Non- pro	Committee/Sub-committee/Work Group	Seriousl y Me
Main St United Methodist Church	Private Sector	Faith	Committee/Sub-committee/Work Group	NONE
Merrimack County Savings bank	Private Sector	Busi ness es	Committee/Sub-committee/Work Group	NONE
Town of Wilton	Public Sector	Loca I g	Attend Consolidated Plan planning meetings during past 12	NONE
Nashua School District	Public Sector	Sch ool	Committee/Sub-committee/Work Group	Youth
NH Charitable Foundation	Private Sector	Fun der 	Committee/Sub-committee/Work Group	NONE

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Cristal S	Individual	Hom eles s	Committee/Sub-committee/Work Group, Attend 10-year planni	NONE
Andrew Z	Individual	Othe r	Committee/Sub-committee/Work Group	NONE
Service Link	Private Sector	Non- pro	Committee/Sub-committee/Work Group	NONE
Southern NH Medical Center	Private Sector	Hos pita	Committee/Sub-committee/Work Group	NONE

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:

- Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.
- Type of membership¿Public, private, or individual

Type of organization

- Organization role in the CoC planning process - Subpopulations represented No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Bureau of Homeless and Housing Services

Type of Membership:

Public Sector

(public, private, or individual)

Type of Organization:

State government agencies

(Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group

Subpopulation(s) represented by the NONE organization:

(No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Street Outreach, Education, Mortgage

families: Assistance, Mental health

(select all that apply)

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name; Enter the name of the organization or individual. If the individual is a victim

of domestic violence, do not enter their actual name.

- Type of membership; Public, private, or individual

Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: NH Department of Health & Human Services

Division of Family Assistance

Type of Membership: Public Sector

(public, private, or individual)

Type of Organization: State government agencies

(Content depends on "Type of Membership"

selection)

Committee/Sub-committee/Work Group, Attend Role(s) of the organization:

(select all that apply) 10-year planning meetings during past 12

months

Subpopulation(s) represented by the NONE

organization:

(No more than two subpopulations)

**Does the organization provide direct services** Yes

to homeless people?

(select all that apply)

families:

Services provided to homeless persons and Counseling/Advocacy, Education, Case

Management, Utilities Assistance, Life Skills,

Child Care, Healthcare, Transportation, Rental

Assistance, Employment

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name ¿Enter the name of the organization or individual. If the individual is a victim

of domestic violence, do not enter their actual name.

- Type of membership¿Public, private, or individual

Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: US Department of Housing & Urban

Development

Type of Membership: Public Sector

(public, private, or individual)

**Type of Organization:** State government agencies

(Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group

Subpopulation(s) represented by the NONE organization:

(No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

**Services provided to homeless persons and** Education, Case Management, Child Care,

families: Utilities Assistance, Mortgage Assistance, Mental

(select all that apply) health, Transportation, HIV/AIDS, Rental

Assistance, Alcohol/Drug Abuse, Employment

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name ¿Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership; Public, private, or individual

Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Veterans Administration

Type of Membership: Public Sector

(public, private, or individual)

Type of Organization: State government agencies

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Committee/Sub-committee/Work Group

(select all that apply)

**Subpopulation(s) represented by the** Veterans organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

families:

(select all that apply)

Services provided to homeless persons and Counseling/Advocacy, Street Outreach, Case Management, Life Skills, Healthcare, Mental health, Transportation, Rental Assistance, Alcohol/Drug Abuse, HIV/AIDS, Employment

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name; Enter the name of the organization or individual. If the individual is a victim

of domestic violence, do not enter their actual name.

Type of membership¿Public, private, or individualType of organization

- Organization role in the CoC planning process

- Subpopulations represented; No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: City of Nashua - Mayor and Board of Aldermen

Type of Membership: Public Sector

(public, private, or individual)

Local government agencies

Type of Organization: (Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group

Subpopulation(s) represented by the NONE

organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Counseling/Advocacy, Education families:

(select all that apply)

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#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name¿Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership; Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: City of Nashua/Community Development Division

Type of Membership: Public Sector

(public, private, or individual)

: Local government agencies

Type of Organization: (Content depends on "Type of Membership"

selection)

Role(s) of the organization: Authoring agency for Consolidated Plan (select all that apply)

Subpopulation(s) represented by the NONE organization:
(No more than two subpopulations)

Does the organization provide direct services No to homeless people?

Services provided to homeless persons and families:

(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership; Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: City of Nashua/Urban Programs Department

Type of Membership:

**Public Sector** 

(public, private, or individual)

Type of Organization: Local government agencies

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: (select all that apply)

Primary Decision Making Group, Attend Consolidated Plan planning meetings during past 12 months, Committee/Sub-committee/Work Group, Attend 10-year planning meetings during past 12 months, Attend Consolidated Plan focus groups/public forums during past 12 months, Authoring agency for Consolidated Plan

Subpopulation(s) represented by the NONE organization:
(No more than two subpopulations)

Does the organization provide direct services No to homeless people?

Services provided to homeless persons and families: (select all that apply)

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name; Enter the name of the organization or individual. If the individual is a victim

of domestic violence, do not enter their actual name.

Type of membership¿Public, private, or individualType of organization

- Organization role in the CoC planning process

- Subpopulations represented; No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Nashua Department of Public Health

Type of Membership: Public Sector

(public, private, or individual)

Type of Organization:

Local government agencies

(Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

**Services provided to homeless persons and** Street Outreach, Education, Life Skills,

families: Healthcare, Mobile Clinic, Alcohol/Drug Abuse,

(select all that apply) HIV/AIDS

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership¿Public, private, or individual

Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Nashua Welfare Department

Type of Membership: Public Sector

(public, private, or individual)

Type of Organization: Local government agencies

(Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Primary Decision Making Group, Lead agency for 10-year plan, Committee/Sub-committee/Work Group, Attend 10-year planning meetings during

past 12 months

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Utilities Assistance, Mortgage Assistance,

families: Healthcare, Transportation, Rental Assistance

(select all that apply)

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership¿Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Town of Mason

Type of Membership: Public Sector

(public, private, or individual)

Type of Organization: Local government agencies

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Attend Consolidated Plan planning meetings (select all that apply)

during past 12 months, Committee/Sub-

committee/Work Group

Subpopulation(s) represented by the NONE organization:

(No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Education, Utilities Assistance, Mortgage

families: Assistance, Healthcare, Law Enforcement,

(select all that apply) Transportation, Rental Assistance

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership¿Public, private, or individual

Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Town of Merrimack

Type of Membership: Public Sector

(public, private, or individual)

Type of Organization: Local government agencies

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Attend Consolidated Plan planning meetings (select all that apply) during past 12 months, Committee/Sub-

committee/Work Group, Attend 10-year planning

meetings during past 12 months

Subpopulation(s) represented by the NONE organization:

(No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Education, Utilities Assistance, Mortgage

**families:** Assistance, Healthcare, Law Enforcement,

(select all that apply) Transportation, Rental Assistance

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership¿Public, private, or individual

Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Nashua Housing Authority

Type of Membership:

Public Sector

(public, private, or individual)

Public housing agencies

Type of Organization: (Content depends on "Type of Membership"

selection)

Role(s) of the organization: (select all that apply)

Primary Decision Making Group, Committee/Subcommittee/Work Group, Attend Consolidated Plan focus groups/public forums during past 12

months

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Counseling/Advocacy, Education, Case

families: Management, Utilities Assistance, Mortgage

(select all that apply) Assistance, Rental Assistance

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership¿Public, private, or individual

Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Town of Milford

Type of Membership: Public Sector

(public, private, or individual)

Type of Organization: Local government agencies

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Attend Consolidated Plan planning meetings (select all that apply)

during past 12 months, Committee/Sub-

committee/Work Group

Subpopulation(s) represented by the NONE organization:

(No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Education, Utilities Assistance, Mortgage

families: Assistance, Law Enforcement, Healthcare,

(select all that apply) Transportation, Rental Assistance

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#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name¿Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership; Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: State Representative Cynthia Rosenwald

Type of Membership: Public Sector

(public, private, or individual)

Type of Organization: Other

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Committee/Sub-committee/Work Group (select all that apply)

Subpopulation(s) represented by the NONE organization:
(No more than two subpopulations)

Does the organization provide direct services No to homeless people?

Services provided to homeless persons and families:

(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

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> Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership ¿Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Greater Nashua Red Cross

Type of Membership:

Private Sector

(public, private, or individual)

Type of Organization:

Non-profit organizations

(Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group, Attend

10-year planning meetings during past 12

months

Subpopulation(s) represented by the NONE organization:

(No more than two subpopulations)

Does the organization provide direct services to homeless people?

Services provided to homeless persons and

Counseling/Advocacy, Education, Rental

families: Assistance

(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

Exhibit 1 2010	Page 24	11/16/2010
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> Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership ¿Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Gateways

Type of Membership:

(public, private, or individual)

Private Sector

Non-profit organizations

Type of Organization:

(Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group

Subpopulation(s) represented by the NONE organization:

(No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Counseling/Advocacy, Case Management,

families:

(select all that apply)

Utilities Assistance, Mortgage Assistance, Mental health, Legal Assistance, Transportation, Rental Assistance, Employment

## 1D. Continuum of Care (CoC) Member Organizations Detail

Exhibit 1 2010	Page 25	11/16/2010
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> Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership ¿Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Bridges - Domestic & Sexual Violence Support

Type of Membership:

Private Sector

(public, private, or individual)

Type of Organization:

Non-profit organizations

(Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group

Subpopulation(s) represented by the Domestic Violence

organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Counseling/Advocacy, Education, Life Skills, families:

Legal Assistance

(select all that apply)

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name¿Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership ¿Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: CHINS Diversion Program/The Youth Council

Type of Membership:

**Private Sector** 

(public, private, or individual)

Type of Organization:

Non-profit organizations

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: (select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group

Subpopulation(s) represented by the Youth organization:
(No more than two subpopulations)

Does the organization provide direct services No to homeless people?

Services provided to homeless persons and families: (select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

Exhibit 1 2010	Page 27	11/16/2010
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> Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership ¿Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Greater Nashua Mental Health Center at

Community Council

Type of Membership:

(public, private, or individual)

Private Sector

Type of Organization:

Non-profit organizations

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: (select all that apply)

Committee/Sub-committee/Work Group, Attend 10-year planning meetings during past 12

months

Subpopulation(s) represented by the Youth, Seriously Mentally III organization:

(No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and

Counseling/Advocacy, Education, Street

families: (select all that apply)

Outreach, Case Management, Life Skills, Mental health, Transportation, Alcohol/Drug Abuse, HIV/AIDS, Rental Assistance, Employment

Exhibit 1 2010	Page 28	11/16/2010
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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership¿Public, private, or individual

Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Greater Nashua Council on Alcoholism,

Inc./Keystone Hall

Type of Membership:

(public, private, or individual)

Private Sector

Type of Organization:

(select all that apply)

selection)

(Content depends on "Type of Membership"

Non-profit organizations

Role(s) of the organization: Primary Decision Making Group, Committee/Sub-

(select all that apply) committee/Work Group

Subpopulation(s) represented by the Substance Abuse

organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Counseling/Advocacy, Education, Case

families: Management, Child Care, Life Skills, Healthcare,

Mental health, Transportation, Alcohol/Drug

Abuse, HIV/AIDS, Employment

Exhibit 1 2010	Page 29	11/16/2010
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#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership¿Public, private, or individual

Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Harbor Homes, Inc.

Type of Membership:

Private Sector

(public, private, or individual)

**Type of Organization:** 

Non-profit organizations

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: (select all that apply)

Primary Decision Making Group, Lead agency for 10-year plan, Committee/Sub-committee/Work Group, Attend 10-year planning meetings during past 12 months, Attend Consolidated Plan focus groups/public forums during past 12 months

Subpopulation(s) represented by the Veterans, Seriously Mentally III organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and families:

(select all that apply)

Counseling/Advocacy, Education, Case Management, Utilities Assistance,

Transportation, HIV/AIDS, Rental Assistance,

Alcohol/Drug Abuse, Street Outreach, Life Skills, Mortgage Assistance, Healthcare, Mental health,

**Employment** 

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## 1D. Continuum of Care (CoC) Member **Organizations Detail**

#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:

- Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership¿Public, private, or individual

Type of organization

- Organization role in the CoC planning process - Subpopulations represented No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: MP Housing, Inc.

Type of Membership:

Private Sector

(public, private, or individual)

Type of Organization: (Content depends on "Type of Membership"

selection)

Non-profit organizations

Role(s) of the organization: (select all that apply)

Primary Decision Making Group, Committee/Subcommittee/Work Group, Attend Consolidated Plan focus groups/public forums during past 12

months

**Subpopulation(s)** represented by the Domestic Violence, Substance Abuse organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and families: Counseling/Advocacy, Education, Case Management. Child Care, Utilities Assistance,

lamines:	Management, Child Care, Utilities Assistance,
(select all that apply)	Life Skills, Legal Assistance, Transportation,
	Rental Assistance, Employment

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#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: Organization name; Enter the name of the organization or individual. If the individual is a victim. of domestic violence, do not enter their actual name.

- Type of membership¿Public, private, or individual

- Type of organization

Organization role in the CoC planning process
Subpopulations represented; No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: NH Legal Assistance

Type of Membership:

Private Sector

(public, private, or individual)

Type of Organization:

Non-profit organizations

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: (select all that apply)

Primary Decision Making Group, Committee/Subcommittee/Work Group, Attend 10-year planning

meetings during past 12 months, Attend

Consolidated Plan focus groups/public forums

during past 12 months

Subpopulation(s) represented by the NONE organization:

(No more than two subpopulations)

Does the organization provide direct services to homeless people?

Services provided to homeless persons and Counseling/Advocacy, Education, Legal

families: Assistance

(select all that apply)

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#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership¿Public, private, or individual

- Type of organization

Organization role in the CoC planning process
Subpopulations represented; No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Nashua Pastoral Care Center

Type of Membership:

**Private Sector** 

(public, private, or individual)

Non-profit organizations

Type of Organization: (Content depends on "Type of Membership"

selection)

Role(s) of the organization: (select all that apply)

Primary Decision Making Group, Lead agency for 10-year plan, Committee/Sub-committee/Work Group, Attend 10-year planning meetings during past 12 months

NONE

Subpopulation(s) represented by the organization:

(No more than two subpopulations)

Does the organization provide direct services to homeless people?

Services provided to homeless persons and Counseling/Advocacy, Education, Case families:

(select all that apply)

Management, Life Skills, Utilities Assistance, Child Care, Mortgage Assistance, Mental health, Transportation, Alcohol/Drug Abuse, Rental Assistance, Employment

**Exhibit 1 2010** Page 33 11/16/2010

#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: Organization name; Enter the name of the organization or individual. If the individual is a victim. of domestic violence, do not enter their actual name.

- Type of membership¿Public, private, or individual

- Type of organization

Organization role in the CoC planning process
Subpopulations represented; No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Nashua Children's Home

Type of Membership:

Private Sector

(public, private, or individual)

Type of Organization:

Non-profit organizations

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: (select all that apply)

Primary Decision Making Group, Lead agency for 10-year plan, Committee/Sub-committee/Work Group, Attend 10-year planning meetings during past 12 months, Attend Consolidated Plan focus groups/public forums during past 12 months

Subpopulation(s) represented by the Youth organization:

(No more than two subpopulations)

Does the organization provide direct services to homeless people?

Services provided to homeless persons and Counseling/Advocacy, Education, Case families:

(select all that apply)

Management, Life Skills, Employment

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#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: Organization name; Enter the name of the organization or individual. If the individual is a victim. of domestic violence, do not enter their actual name.

- Type of membership¿Public, private, or individual

- Type of organization

Organization role in the CoC planning process
Subpopulations represented; No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Nashua Soup Kitchen & Shelter, Inc.

Type of Membership:

(public, private, or individual)

**Private Sector** 

Type of Organization:

(Content depends on "Type of Membership" selection)

Non-profit organizations

Role(s) of the organization: (select all that apply)

Primary Decision Making Group, Committee/Subcommittee/Work Group, Attend 10-year planning

meetings during past 12 months, Attend

Consolidated Plan focus groups/public forums

during past 12 months

Subpopulation(s) represented by the NONE organization:

(No more than two subpopulations)

Does the organization provide direct services to homeless people?

Services provided to homeless persons and Counseling/Advocacy, Education, Street

families: (select all that apply)

Outreach, Case Management, Life Skills, Utilities Assistance, Transportation, Alcohol/Drug Abuse,

Rental Assistance, Employment

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#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: Organization name; Enter the name of the organization or individual. If the individual is a victim. of domestic violence, do not enter their actual name.

- Type of membership¿Public, private, or individual

- Type of organization

Organization role in the CoC planning process
Subpopulations represented; No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Neighborhood Housing Services of Greater

Nashua

Type of Membership:

(public, private, or individual)

Private Sector

Type of Organization:

Non-profit organizations

(Content depends on "Type of Membership" selection)

Role(s) of the organization: (select all that apply)

Primary Decision Making Group, Committee/Subcommittee/Work Group, Attend Consolidated Plan focus groups/public forums during past 12

months

Subpopulation(s) represented by the NONE

organization: (No more than two subpopulations)

Does the organization provide direct services to homeless people?

Services provided to homeless persons and Not Applicable families:

(select all that apply)

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#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: Organization name; Enter the name of the organization or individual. If the individual is a victim. of domestic violence, do not enter their actual name.

- Type of membership¿Public, private, or individual

- Type of organization

Organization role in the CoC planning process
Subpopulations represented; No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Southern NH HIV/AIDS Task Force

Type of Membership:

(public, private, or individual)

Non-profit organizations

Private Sector

Type of Organization: (Content depends on "Type of Membership"

selection)

Role(s) of the organization: (select all that apply)

Primary Decision Making Group, Committee/Subcommittee/Work Group, Attend 10-year planning

meetings during past 12 months, Attend

Consolidated Plan focus groups/public forums

during past 12 months

Subpopulation(s) represented by the HIV/AIDS organization:

(No more than two subpopulations)

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Services provided to homeless persons and

families:

(select all that apply)

Counseling/Advocacy, Education, Case Management, Life Skills, Utilities Assistance, Mortgage Assistance, Healthcare, Mental health, Transportation, Alcohol/Drug Abuse, HIV/AIDS, Rental Assistance

## 1D. Continuum of Care (CoC) Member Organizations Detail

### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:

- Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership¿Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Southern NH Services, Inc.

Type of Membership: Private Sector

(public, private, or individual)

Type of Organization: Non-profit organizations

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: (select all that apply)

Primary Decision Making Group, Lead agency for 10-year plan, Attend 10-year planning meetings

during past 12 months

Subpopulation(s) represented by the organization:

(No more than two subpopulations)

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Services provided to homeless persons and Counseling/Advocacy, Street Outreach, Not

families:

(select all that apply)

Applicable, Case Management, Child Care, Utilities Assistance, Mortgage Assistance, Healthcare, Transportation, Rental Assistance, **Employment** 

### 1D. Continuum of Care (CoC) Member **Organizations Detail**

#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name ¿Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership¿Public, private, or individual

Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Tolles Street Mission

Type of Membership: Private Sector

(public, private, or individual)

Type of Organization:

Non-profit organizations

(Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

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Services provided to homeless persons and Counseling/Advocacy families:

(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name¿Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership¿Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Corpus Christi Food Pantry

Type of Membership: Private Sector

(public, private, or individual)

Type of Organization: Faith

(Content depends on "Type of Membership" selection)

Faith-based organizations

Role(s) of the organization: (select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group

Subpopulation(s) represented by the NONE organization:
(No more than two subpopulations)

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**Services provided to homeless persons and** Counseling/Advocacy, Utilities Assistance,

Mortgage Assistance, Rental Assistance, Soup

families: Kitchen/Food Pantry (select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name ¿Enter the name of the organization or individual. If the individual is a victim

of domestic violence, do not enter their actual name. - Type of membership, Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Greater Nashua Interfaith Hospitality Network,

Type of Membership:

**Private Sector** 

(public, private, or individual)

Type of Organization:

Faith-based organizations

(Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

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families:

**Services provided to homeless persons and** Counseling/Advocacy, Life Skills, Transportation

(select all that apply)

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name ¿Enter the name of the organization or individual. If the individual is a victim

of domestic violence, do not enter their actual name. - Type of membership¿Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Marguerite's Place, Inc.

Type of Membership:

Private Sector

(public, private, or individual)

Type of Organization:

Faith-based organizations

(Content depends on "Type of Membership" selection)

> Role(s) of the organization: (select all that apply)

Primary Decision Making Group, Committee/Subcommittee/Work Group, Attend 10-year planning

meetings during past 12 months, Attend

Consolidated Plan focus groups/public forums

during past 12 months

Subpopulation(s) represented by the Domestic Violence, Substance Abuse organization: (No more than two subpopulations)

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Services provided to homeless persons and Counseling/Advocacy, Education, Case

families: Management, Child Care, Life Skills, Legal (select all that apply) Assistance, Transportation, Employment

## 1D. Continuum of Care (CoC) Member Organizations Detail

### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership¿Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented; No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Salvation Army

**Type of Membership:** Private Sector

(public, private, or individual)

Type of Organization:

(Content depends on "Type of Membership" selection)

Faith-based organizations

(select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group, Attend 10-year planning meetings during past 12

months

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

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**Services provided to homeless persons and** Counseling/Advocacy, Utilities Assistance, families: (select all that apply)

Mortgage Assistance, Rental Assistance

### 1D. Continuum of Care (CoC) Member Organizations Detail

#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name ¿Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership¿Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented; No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: NH Catholic Charities

Type of Membership: Private Sector

(public, private, or individual)

Type of Organization: Faith-based organizations

(Content depends on "Type of Membership" selection)

> Role(s) of the organization: Committee/Sub-committee/Work Group (select all that apply)

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

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Services provided to homeless persons and families: Assistance, Life Skills, Mortgage Assistan

(select all that apply)

Counseling/Advocacy, Education, Utilities Assistance, Life Skills, Mortgage Assistance, Legal Assistance, Transportation, Rental Assistance

## 1D. Continuum of Care (CoC) Member Organizations Detail

#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name¿Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership ¿Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented ¿No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: United Way of Greater Nashua

Type of Membership: P

Private Sector

(public, private, or individual)

Type of Organization:

Funder advocacy group

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: (select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group

Subpopulation(s) represented by the NONE organization:
(No more than two subpopulations)

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Services provided to homeless persons and hot Applicable families: (select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:
- Organization name ¿Enter the name of the organization or individual. If the individual is a victim

of domestic violence, do not enter their actual name.
- Type of membership; Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented; No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: St. Joseph Hospital

Type of Membership: Private Sector

(public, private, or individual)

**Type of Organization:** Hospitals/med representatives

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Committee/Sub-committee/Work Group, Attend

(select all that apply) 10-year planning meetings during past 12

months

Subpopulation(s) represented by the organization:

(No more than two subpopulations)

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**Services provided to homeless persons and** Counseling/Advocacy, Case Management,

families: (select all that apply) Utilities Assistance, Prescription Assistance, Healthcare, Mental health, Alcohol/Drug Abuse,

HIV/AIDS, Rental Assistance

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership, Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Nashua Area Health Center

Type of Membership:

**Private Sector** 

(public, private, or individual)

Type of Organization:

Hospitals/med representatives

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Primary Decision Making Group, Committee/Sub-

(select all that apply) committee/Work Group

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

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Services provided to homeless persons and Counseling/Advocacy, Education, Case families:

Management, Healthcare, Alcohol/Drug Abuse,

(select all that apply) HIV/AIDS

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:

- Organization name ¿Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership, Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Laura N

Type of Membership: Individual

(public, private, or individual)

Type of Organization: Homeless

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Committee/Sub-committee/Work Group, Attend

(select all that apply) 10-year planning meetings during past 12

months

Subpopulation(s) represented by the NONE organization:

(No more than two subpopulations)

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Services provided to homeless persons and Not Applicable families: (select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name ¿Enter the name of the organization or individual. If the individual is a victim

of domestic violence, do not enter their actual name.

- Type of membership, Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: "Connections" Members (peer support resource

center)

Type of Membership: Individual

(public, private, or individual)

Type of Organization: Homeless

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Committee/Sub-committee/Work Group (select all that apply)

Subpopulation(s) represented by the Veterans, Seriously Mentally III organization: (No more than two subpopulations)

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Services provided to homeless persons and Counseling/Advocacy, Education, Street

families: Outreach, Case Management, Life Skills, Mental

(select all that apply) health

## 1D. Continuum of Care (CoC) Member Organizations Detail

#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:

- Organization name ¿Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership, Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Merrimack River Medical Services

Type of Membership:

Private Sector

(public, private, or individual)

Type of Organization:

Non-profit organizations

(Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group, Attend

10-year planning meetings during past 12

months

**Subpopulation(s) represented by the** Substance Abuse organization: (No more than two subpopulations)

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Services provided to homeless persons and Counseling/Advocacy, Healthcare, Alcohol/Drug families: Abuse

(select all that apply)

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name ¿Enter the name of the organization or individual. If the individual is a victim

of domestic violence, do not enter their actual name. - Type of membership, Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: State Representative Joan Schulze

Type of Membership: Public Sector

(public, private, or individual)

Type of Organization: Other

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Committee/Sub-committee/Work Group (select all that apply)

Subpopulation(s) represented by the NONE organization:

(No more than two subpopulations)

Does the organization provide direct services No to homeless people?

Services provided to homeless persons and Not Applicable families:

(select all that apply)

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#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: Organization name; Enter the name of the organization or individual. If the individual is a victim. of domestic violence, do not enter their actual name.

- Type of membership¿Public, private, or individual

- Type of organization

Organization role in the CoC planning process
Subpopulations represented; No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Office of Representative Paul Hodes

Type of Membership: Public Sector

(public, private, or individual)

Type of Organization:

(Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group, Attend 10-year planning meetings during past 12

months

Other

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services No to homeless people?

Services provided to homeless persons and Not Applicable families: (select all that apply)

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### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: Organization name; Enter the name of the organization or individual. If the individual is a victim. of domestic violence, do not enter their actual name.

- Type of membership¿Public, private, or individual

- Type of organization

Organization role in the CoC planning process
Subpopulations represented; No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Fresh Start Assistance

Type of Membership:

(public, private, or individual)

Private Sector

Type of Organization:

(Content depends on "Type of Membership" selection) Non-profit organizations

(select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group, Attend 10-year planning meetings during past 12

months

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services No to homeless people?

Services provided to homeless persons and Not Applicable families: (select all that apply)

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#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: Organization name; Enter the name of the organization or individual. If the individual is a victim. of domestic violence, do not enter their actual name.

- Type of membership ¿Public, private, or individual

- Type of organization

Organization role in the CoC planning process
Subpopulations represented; No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Southern NH Rescue Mission

Type of Membership:

(public, private, or individual)

Faith-based organizations

Private Sector

Type of Organization: (Content depends on "Type of Membership"

selection)

Role(s) of the organization: Committee/Sub-committee/Work Group (select all that apply)

**Subpopulation(s) represented by the** Seriously Mentally III, Substance Abuse organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Counseling/Advocacy, Street Outreach, Case families: (select all that apply)

Management, Transportation

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## 1D. Continuum of Care (CoC) Member **Organizations Detail**

#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:

- Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.
- Type of membership¿Public, private, or individual

- Type of organization

- Organization role in the CoC planning process - Subpopulations represented No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Gate City Health and Wellness Immigrant

Integration Initiative

Type of Membership: Private Sector

(public, private, or individual)

Type of Organization: Non-profit organizations

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Committee/Sub-committee/Work Group (select all that apply)

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services Yes

to homeless people?

Services provided to homeless persons and Counseling/Advocacy, Education, Healthcare,

families: Legal Assistance (select all that apply)

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## 1D. Continuum of Care (CoC) Member Organizations Detail

#### Instructions:

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- Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.
- Type of membership¿Public, private, or individual

Type of organization

- Organization role in the CoC planning process - Subpopulations represented No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: More than Wheels

Type of Membership: Private Sector

(public, private, or individual)

Non-profit organizations

Type of Organization: (Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group

Subpopulation(s) represented by the NONE organization:

(No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Education, Case Management, Transportation families:

(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

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#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name; Enter the name of the organization or individual. If the individual is a victim

of domestic violence, do not enter their actual name.

Type of membership¿Public, private, or individualType of organization

- Organization role in the CoC planning process

- Subpopulations represented; No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Ray V

Type of Membership: Individual

(public, private, or individual)

Type of Organization: Formerly Homeless

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Committee/Sub-committee/Work Group (select all that apply)

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services No to homeless people?

Services provided to homeless persons and Not Applicable families: (select all that apply)

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

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#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership¿Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: H.E.A.R.T.S. Peer Support Center

Type of Membership:

**Private Sector** 

(public, private, or individual)

Type of Organization: Non-profit organizations

(Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group

Subpopulation(s) represented by the Seriously Mentally III organization:

(No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Counseling/Advocacy, Education, Life Skills,

**families:** Transportation

(select all that apply)

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership, Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Main St United Methodist Church

Type of Membership: Private Sector

(public, private, or individual)

Type of Organization: Faith-based organizations

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Committee/Sub-committee/Work Group (select all that apply)

Subpopulation(s) represented by the NONE organization:
(No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Soup Kitchen/Food Pantry families: (select all that apply)

# 1D. Continuum of Care (CoC) Member Organizations Detail

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name¿Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership ¿Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Merrimack County Savings bank

Type of Membership:

Private Sector

(public, private, or individual)

n: Businesses

Type of Organization: (Content depends on "Type of Membership"

selection)

Role(s) of the organization: (select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group

Subpopulation(s) represented by the NONE organization:
(No more than two subpopulations)

Does the organization provide direct services No to homeless people?

Services provided to homeless persons and families: (select all that apply)

# 1D. Continuum of Care (CoC) Member Organizations Detail

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership ¿Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Town of Wilton

Type of Membership: Public Sector

(public, private, or individual)

Type of Organization: Local government agencies

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Attend Consolidated Plan planning meetings (select all that apply)

during past 12 months, Committee/Sub-

committee/Work Group, Attend 10-year planning

meetings during past 12 months

Subpopulation(s) represented by the NONE

organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

**Services provided to homeless persons and** Utilities Assistance, Prescription Assistance,

families: Rental Assistance

(select all that apply)

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

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**Applicant:** Nashua/Hillsborough County CoC NH-502 COC\_REG\_2010\_019524 Project: NH-502 CoC Registration 2010

#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership¿Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Nashua School District

Type of Membership: Public Sector

(public, private, or individual)

Type of Organization: School systems/Universities

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Committee/Sub-committee/Work Group (select all that apply)

Subpopulation(s) represented by the Youth organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Counseling/Advocacy, Education, Life Skills,

families: Transportation, Soup Kitchen/Food Pantry

(select all that apply)

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name¿Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership, Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: NH Charitable Foundation

Type of Membership: Private Sector

(public, private, or individual)

Type of Organization: Funder advocacy group

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Committee/Sub-committee/Work Group (select all that apply)

Subpopulation(s) represented by the NONE organization:
(No more than two subpopulations)

Does the organization provide direct services No to homeless people?

Services provided to homeless persons and families: (select all that apply)

# 1D. Continuum of Care (CoC) Member Organizations Detail

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> Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership ¿Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Cristal S

Type of Membership: Individual

(public, private, or individual)

Type of Organization: Homeless

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Committee/Sub-committee/Work Group, Attend (select all that apply)

10-year planning meetings during past 12

months

Subpopulation(s) represented by the NONE organization:

(No more than two subpopulations)

Does the organization provide direct services to homeless people?

Services provided to homeless persons and Not Applicable families:

(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name¿Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership ¿Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Andrew Z

Type of Membership: Individual

(public, private, or individual)

Type of Organization: Other

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Committee/Sub-committee/Work Group (select all that apply)

Subpopulation(s) represented by the NONE organization:
(No more than two subpopulations)

Does the organization provide direct services No to homeless people?

Services provided to homeless persons and families: (select all that apply)

# 1D. Continuum of Care (CoC) Member Organizations Detail

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership ¿Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Service Link

Type of Membership:

**Private Sector** 

(public, private, or individual)

Type of Organization:

Non-profit organizations

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: (select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group

Subpopulation(s) represented by the NONE organization:
(No more than two subpopulations)

Does the organization provide direct services No to homeless people?

Services provided to homeless persons and families: (select all that apply)

# 1D. Continuum of Care (CoC) Member Organizations Detail

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name¿Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership, Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented. No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Southern NH Medical Center

Type of Membership: Private Sector

(public, private, or individual)

Type of Organization: Hospitals/med representatives

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Committee/Sub-committee/Work Group (select all that apply)

Subpopulation(s) represented by the NONE organization:
(No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and families: Alcohol/Drug Abuse (select all that apply)

Healthcare, Prescription Assistance, Alcohol/Drug Abuse

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## 1E. Continuum of Care (CoC) Project Review and Selection Process

#### Instructions:

The CoC solicitation of projects and the project selection process should be conducted in a fair and impartial manner. For each of the following items, indicate all of the methods and processes the CoC used in the past year to assess the performance, effectiveness, and quality of all requested new and renewal project(s).

In addition, indicate if any written complaints have been received by the CoC regarding any CoC matter in the last 12 months, and how those matters were addressed and/or resolved.

Open Solicitation Methods: (select all that apply)

a. Newspapers, f. Announcements at Other Meetings, e. Announcements at CoC Meetings, c. Responsive to Public Inquiries, b.

Letters/Emails to CoC Membership, d. Outreach

to Faith-Based Groups

Rating and Performance Assessment
Measure(s):
(select all that apply)

b. Review CoC Monitoring Findings, g. Site Visit(s), k. Assess Cost Effectiveness, q. Review All Leveraging Letters (to ensure that they meet HUD requirements), c. Review HUD Monitoring Findings, r. Review HMIS participation status, d. Review Independent Audit, j. Assess Spending (fast or slow), p. Review Match, i. Evaluate Project Readiness, e. Review HUD APR for Performance Results, n. Evaluate Project Presentation, h. Survey Clients, o. Review CoC Membership Involvement, f. Review Unexecuted Grants, a. CoC Rating & Review Committee Exists, m. Assess Provider Organization Capacity, I. Assess Provider Organization Experience

Voting/Decision-Making Method(s): (select all that apply)

a. Unbiased Panel/Review Commitee, d. One Vote per Organization, b. Consumer Representative Has a Vote, f. Voting Members Abstain if Conflict of Interest

Were there any written complaints received

the CoC regarding any matter in the last 12 months?

If yes, briefly describe complaint and how it was resolved (limit 750 characters):

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No

## 1F. Continuum of Care (CoC) Housing Inventory Count--Change in Beds Available

For each housing type, indicate if there was a change (increase or reduction) in the total number of beds counted in the 2010 Housing Inventory Count (HIC) as compared to the 2009 HIC. If there was a change, please describe the reasons in the space provided for each housing type. If the housing type does not exist in your CoC, please select ¿Not Applicable and indicate that in the text box for that housing type.

Emergency Shelter: No

Briefly describe the reason(s) for the change in Emergency Shelter beds, if applicable (limit 750 characters):

Safe Haven: No

Briefly describe the reason(s) for the change in Safe Haven beds, if applicable (limit 750 characters):

Transitional Housing: Yes

Briefly describe the reason(s) for the change in Transitional Housing beds, if applicable (limit 750 characters):

A new transitional housing program (non-McKinney-Vento funded) targeted to serve 20 homeless veterans (the program has a total of 40 beds) came on line in July 2010. This was after the HDX information was submitted to HUD, therefore this project was not on the HIC for 2010. The GNCoC will ensure this new transitional housing project will be recorded in the HIC next year.

Permanent Housing: Yes

Briefly describe the reason(s) for the change in Permanent Housing beds, if applicable (limit 750 characters):

There was an increase of new permanent supportive housing beds for individuals and CH. There was a slight decrease of family beds in 2010. The number of family beds decreased due to changes in family size over the year, the number of family units did not decrease. The number of individual beds increased due to 35 new VASH (15 targeted to CH) and 2 new units from PH X (ten) (2 targeted to CH). These units came on line in June/July 2010 therfore they were not reported in the HDX.

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CoC certifies that all beds for homeless yes persons were included in the Housing Inventory Count (HIC) as reported on the Homelessness Data Exchange (HDX), regardless of HMIS participation and HUD funding:

### 1G. Continuum of Care (CoC) Housing Inventory **Count - Data Sources and Methods**

#### Instructions:

Complete the following items based on data collection methods and reporting for the Housing Inventory Count (HIC), including Unmet need determination. The information should be based on a survey conducted in a 24-hour period during the last ten days of January 2010. CoCs were expected to report HIC data on the Homelessness Data Exchange (HDX).

**Indicate the type of data sources or methods** HMIS plus housing inventory survey

to complete the housing inventory count: (select all that apply)

Indicate the steps taken to ensure the accuracy of the data collected and included in the housing inventory count: (select all that apply)

Follow-up, Instructions, Updated prior housing inventory information, Other, Confirmation, HMIS

### Must specify other:

Provided technical assistance on a demand response basis for agencies.

Indicate the type of data or method(s) used to Unsheltered count, HUD unmet need formula,

determine unmet need: HMIS data, Other, Stakeholder discussion,

(select all that apply): Applied statistics

#### Specify "other" data types:

Local formula used to determine unmet need.

If more than one method was selected, describe how these methods were used together (limit 750 characters):

The GNCOC Lead Entity analyzed various data sources, and in conjunction with HUD's unmet need formula determined the unmet need in Greater Nashua.

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## 2A. Homeless Management Information System (HMIS) Implementation

#### Intructions:

All CoCs are expected to have a functioning Homeless Management Information System (HMIS). An HMIS is a computerized data collection application that facilitates the collection of information on homeless individuals and families using residential or other homeless services and stores that data in an electronic format. CoCs should complete this section in conjunction with the lead agency responsible for the HMIS. All information should reflect the status of HMIS implementation as of the date of application submission.

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions; which can be accessed on the left-hand menu bar.

**Select the HMIS implementation coverage** Statewide

Select the CoC(s) covered by the HMIS:

NH-501 - Manchester CoC, NH-500 - New

(select all that apply) Hampshire Balance of State CoC, NH-502 -Nashua/Hillsborough County CoC

Is the HMIS Lead Agency the same as the No

**CoC Lead Agency?** 

Does the CoC Lead Agency have a written

agreement with the HMIS Lead Agency?

Has the CoC selected an HMIS software Yes

product?

If "No" select reason:

If "Yes" list the name of the product: Service Point

What is the name of the HMIS software Bowman Internet Systems, LLC

company?

Does the CoC plan to change HMIS software No

within the next 18 months?

Indicate the date on which HMIS data entry 01/01/2005

started (or will start):

(format mm/dd/yyyy)

Indicate the challenges and barriers Inadequate staffing, Inadequate resources impacting the HMIS implementation:

(select all the apply):

If CoC indicated that there are no challenges or barriers impacting HMIS implementation, briefly describe either why CoC has no challenges or how all barriers have been overcome (limit 1000 characters).

If CoC identified one or more challenges or barriers impacting HMIS implementation, briefly describe how the CoC plans to overcome them (limit 1000 characters).

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The CoC will work to overcome inadequate staffing and resources by adding additional staffing. NH-HMIS will utilize web-based training and work to improve the NH-HMIS website, streamline service requests from partner agencies with a on-line ticketing system. Increasing CoC capacity to measure and monitor CoC outcomes thereby reducing the workload of the sponsor agency. All State wide Funded Emergency and Transitional Housing programs are required contractually to enter data into NH-HMIS. NH-HMIS will work with non participating providers/programs to increase awareness of the benefits of participation in NH-HMIS.

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## 2B. Homeless Management Information System (HMIS) Lead Agency

Enter the name and contact information for the HMIS Lead Agency. This is the organization responsible for implementing the HMIS within a CoC. There may only be one HMIS Lead Agency per CoC.

Organization Name Community Services Council of New Hampshire

Street Address 1 PO Box 2338

**Street Address 2** 

City Concord

**State** New Hampshire

**Zip Code** 03302-2338

Format: xxxxx or xxxxx-xxxx

**Organization Type** Non-Profit

If "Other" please specify

Is this organization the HMIS Lead Agency in Yes more than one CoC?

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# 2C. Homeless Management Information System (HMIS) Contact Person

Enter the name and contact information for the primary contact person at the HMIS Lead Agency.

Prefix: Mr.

First Name Bernie

Middle Name/Initial

Last Name Bluhm

**Suffix** 

**Telephone Number:** 603-271-8388

(Format: 123-456-7890)

**Extension** 

Fax Number: 603-271-5139

(Format: 123-456-7890)

E-mail Address: bbluhm@dhhs.state.nh.us

Confirm E-mail Address: bbluhm@dhhs.state.nh.us

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### 2D. Homeless Management Information System (HMIS) Bed Coverage

#### Instructions:

HMIS bed coverage measures the level of provider participation in a CoC¿s HMIS. Participation in HMIS is defined as the collection and reporting of client level data either through direct data entry into the HMIS or into an analytical database that includes HMIS data on an at least annual basis.

HMIS bed coverage is calculated by dividing the total number of year-round beds located in HMIS-participating programs by the total number of year-round beds in the Continuum of Care (CoC), after excluding beds in domestic violence (DV) programs. HMIS bed coverage rates must be calculated separately for emergency shelters, transitional housing, and permanent supportive housing.

The 2005 Violence Against Women Act (VAWA) Reauthorization bill restricts domestic violence provider participation in HMIS unless and until HUD completes a public notice and comment process. Until the notice and comment process is completed, HUD does not require nor expect domestic violence providers to participate in HMIS. HMIS bed coverage rates are calculated excluding domestic violence provider beds from the universe of potential beds.

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions; which can be accessed on the left-hand menu bar.

Indicate the HMIS bed coverage rate (%) for each housing type within the CoC. If a particular housing type does not exist anywhere within the CoC, select "Housing type does not exist in CoC" from the drop-down menu.

* Emergency Shelter (ES) Beds	86%+
* Safe Haven (SH) Beds	86%+
* Transitional Housing (TH) Beds	76-85%
* Permanent Housing (PH) Beds	86%+

How often does the CoC review or assess At least Quarterly its HMIS bed coverage?

If bed coverage is 0-64%, describe the CoC's plan to increase this percentage during the next 12 months:

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## 2E. Homeless Management Information System (HMIS) Data Quality

#### **Instructions:**

HMIS data quality refers to the extent that data recorded in an HMIS accurately reflects the extent of homelessness and homeless services in a local area. In order for the HMIS to present accurate and consistent information on homelessness, it is critical that an HMIS have the best possible representation of reality as it relates to homeless people and the programs that serve them. Specifically, it should be a CoCs goal to record the most accurate, consistent and timely information in order to draw reasonable conclusions about the extent of homelessness and the impact of homeless services in its local area. Answer the questions below related to the steps the CoC takes to ensure the quality of its data. In addition, CoCs will indicate their participation in the Annual Homelessness Assessment Report (AHAR) for 2009 and 2010 as well as whether or not they plan to contribute data to the Homelessness Pulse project in 2010.

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions; which can be accessed on the left-hand menu bar.

### Indicate the percentage of unduplicated client records with null or missing values on a day during the last ten days of January 2010.

Universal Data Element	Records with no values (%)	Records where value is refused or unknown (%)
* Social Security Number	1%	5%
* Date of Birth	1%	0%
* Ethnicity	2%	0%
* Race	2%	0%
* Gender	1%	0%
* Veteran Status	3%	1%
* Disabling Condition	3%	1%
* Residence Prior to Program Entry	74%	3%
* Zip Code of Last Permanent Address	2%	1%
* Name	5%	1%

How frequently does the CoC review the At least Monthly quality of client level data?

How frequently does the CoC review At least Monthly the quality of program level data?

Describe the process, extent of assistance, and tools used to improve data quality for agencies participating in the HMIS (limit 750 characters):

> NH-HMIS has been producing monthly data quality reports for every participating agency. These data quality reports identify the HMIS data elements in summary and detail client record by client record which data elements are missing or in congruent. NH-HMIS has made a concerted effort to discuss these reports at GNCOC meetings and NH-HMIS Advisory Council meetings. Participating in AHAR has also given us more tools to assist participating agencies with data quality. Regular training for participating programs focuses on data quality improvement. As a result of regular data quality reviews, all HUD funded participating programs have demonstrated improved data quality during FFY09 and FFY10.

Describe the existing policies and procedures used to ensure that valid program entry and exit dates are recorded in the HMIS (limit 750 characters):

NH-HMIS runs data quality reports on a periodic basis to check for entry and exit dates. The providers/sponsors review these reports and make necessary corrections if there is a missing or contradicting entry and/or exit date.

Indicate which reports the CoC or subset of 2009 AHAR the CoC submitted usable data: (Select all that apply)

the CoC plans to submit usable data: (Select all that apply)

Indicate which reports the CoC or subset of 2010 AHAR Supplemental Report on Homeless Veterans, 2010 AHAR

Does your CoC plan to contribute data to the Homelessness Pulse project in 2010?

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# 2F. Homeless Management Information System (HMIS) Data Usage

#### Instructions:

CoCs can use HMIS data for a variety of applications. These include, but are not limited to, using HMIS data to understand the characteristics and service needs of homeless people, to analyze how homeless people use services, and to evaluate program effectiveness and outcomes.

In this section, CoCs will indicate the frequency in which it engages in the following.

- Integrating or warehousing data to generate unduplicated counts
- Point-in-time count of sheltered persons
- Point-in-time count of unsheltered persons
- Measuring the performance of participating housing and service providers
- Using data for program management
- Integration of HMIS data with data from mainstream resources

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions; which can be accessed on the left-hand menu bar.

Indicate the frequency in which the CoC uses HMIS data for each of the following:

Integrating or warehousing data to generate Never

unduplicated counts:

**Point-in-time count of sheltered persons:** At least Annually

Point-in-time count of unsheltered persons: Never

**Measuring the performance of participating** At least Monthly

housing and service providers:

**Using data for program management:** At least Monthly

**Integration of HMIS data with data from** Never

mainstream resources:

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## 2G. Homeless Management Information System (HMIS) Data and Technical Standards

#### Instructions:

In order to enable communities across the country to collect homeless services data consistent with a baseline set of privacy and security protections, HUD has published HMIS Data and Technical Standards. The standards ensure that every HMIS captures the information necessary to fulfill HUD reporting requirements while protecting the privacy and informational security of all homeless individuals.

Each CoC is responsible for ensuring compliance with the HMIS Data and Technical Standards. CoCs may do this by completing compliance assessments on a regular basis and through the development of an HMIS Policy and Procedures manual. In the questions below, CoCs are asked to indicate the frequency in which they complete compliance assessment.

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions; which can be accessed on the left-hand menu bar.

### For each of the following HMIS privacy and security standards, indicate the frequency in which the CoC and/or HMIS Lead Agency complete a compliance assessment:

* Unique user name and password	At least Annually
* Secure location for equipment	At least Annually
* Locking screen savers	At least Annually
* Virus protection with auto update	At least Annually
* Individual or network firewalls	At least Annually
* Restrictions on access to HMIS via public forums	At least Annually
* Compliance with HMIS Policy and Procedures manual	At least Annually
* Validation of off-site storage of HMIS data	At least Annually

How often does the CoC Lead Agency assess compliance with the HMIS Data and Technical Standards?

At least Annually

How often does the CoC Lead Agency aggregate data to a central location (HMIS database or analytical database)?

At least bi-monthly

Does the CoC have an HMIS Policy and Yes Procedures manual?

If 'Yes' indicate date of last review 09/14/2010 or update by CoC:

If 'No' indicate when development of manual will be completed (mm/dd/yyyy):

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## 2H. Homeless Management Information System (HMIS) Training

#### **Instructions:**

Providing regular training opportunities for homeless assistance providers that are participating in a local HMIS is a way that CoCs can ensure compliance with the HMIS Data and Technical Standards. In the section below, CoCs will indicate how frequently they provide certain types of training to HMIS participating providers.

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions¿ which can be accessed on the left-hand menu bar.

### Indicate the frequency in which the CoC or HMIS Lead Agency offers each of the following training activities:

* Privacy/Ethics training	At least Monthly
* Data Security training	At least Monthly
* Data Quality training	At least Monthly
* Using Data Locally	At least Monthly
* Using HMIS data for assessing program performance	At least Monthly
* Basic computer skills training	At least Monthly
* HMIS software training	At least Monthly

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# 2I. Continuum of Care (CoC) Sheltered Homeless Population & Subpopulation: Point-In-Time (PIT) Count

#### Instructions:

Although CoCs are only required to conduct a one-day point-in-time count every two years, HUD strongly encourages CoCs to conduct a point-in-time count annually, if resources allow. The purpose of the point-in-time count is to further understand the number and characteristics of people sleeping in shelters, on the streets, or in other locations not meant for human habitation.

Below, CoCs will indicate how frequently they will conduct a point-in-time count and what percentage of their homeless service providers participate. CoCs are also asked to describe whether or not there were differences between the most recent point-in-time count and the one prior. CoCs should indicate in the narrative which years they are comparing.

How frequently does the CoC conduct annually (every year) a point-in-time count?

Enter the date in which the CoC plans 01/26/2011 to conduct its next point-in-time count: (mm/dd/yyyy)

Indicate the percentage of homeless service providers supplying population and subpopulation data for the point-in-time count that was collected via survey, interview, and/or HMIS.

Emergency Shelter: 100% Transitional Housing: 100%

Comparing the most recent point-in-time count to the previous point-in-time count, describe any factors that may have resulted in an increase, decrease, or no change in both the sheltered and unsheltered population counts (limit 1500 characters).

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Unfortunately, due to the continuing economic climate, the overall incidence of homelessness among families in the CoC has not declined. With the CoC prevention and rapid re-housing initiatives we have slowed down the number of families falling into homelessness, but the number has increased slightly from 2009. The number of sheltered homeless families in ES decreased while the number of families in TH slightly increased. The primary reason for the decrease in families in ES is that last year multiple ES programs converted to TH or used funds to create new PH combined with stabilization and prevention services. Thus there was a loss of ES capacity, while there was an increase in TH and PH units, a planned byproduct of the CoC¿s strategy to increase opportunities for homeless families. The slight increase of homeless families in TH is primarily due to a significant number of families losing their housing due to foreclosures and entering into TH programs while looking for Permanent Housing. Between 2009 and 2010 there was an increase in each of the subpopulations for individuals. We believe that this is due to better reporting and greater outreach, and methods of services being developed within the CoC, since the overall number of homeless individuals decrease from 2009.

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# 2J. Continuum of Care (CoC) Sheltered Homeless Population & Subpopulations: Methods

#### Instructions:

Accuracy of the data reported in point-in-time counts is vital. Data produced from these counts must be based on reliable methods and not on ¿guesstimates.¿ CoCs may use one or more methods to count sheltered homeless persons. This form asks CoCs to identify and describe which method(s) they use to conduct their point-in-time counts. The description should demonstrate how the method(s) was used to produce an accurate count.

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions; which can be accessed on the left-hand menu bar.

Indicate the method(s) used to count sheltered homeless persons during the last point-in-time count: (Select all that apply):

<b>Survey Providers:</b>	Χ
HMIS:	Χ
Extrapolation:	
Other:	

### If Other, specify:

Describe the methods used by the CoC, as indicated above, to collect data on the sheltered homeless population during the most recent point-in-time count. Response should indicate how the method(s) selected above were used in order to produce accurate data (limit 1500 characters).

The New Hampshire Point-in-Time Committee (NH-PIT) was formed and began to meet on March 2007, to standardize a sheltered data collection methodology across the three NH Continua of Care. The methodology that was adopted throughout NH included mandatory reporting from every emergency shelter and transitional housing program, a set of universal elements on a common survey tool, and a verification process through NH-HMIS. NH-HMIS staff analyzes the data, once collected and verified by each CoC. The counts are created for each CoC separately and then combined for a statewide number.

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## 2K. Continuum of Care (CoC) Sheltered Homeless Population and Subpopulation: Data Collection

#### Instructions:

CoCs are required to produce data on seven subpopulations. These subpopulations are the chronically homeless, severely mentally ill, chronic substance abuse, veterans, persons with HIV/AIDS, victims of domestic violence, and unaccompanied youth (under 18). Subpopulation is required for sheltered homeless persons and optional for unsheltered homeless persons, with the exception of chronically homeless persons. Sheltered chronically homeless people are those living in emergency shelters only.

In the 2010 CoC NOFA, the definition of Chronically Homeless Person has been expanded to include families with at least one adult member who has a disabling condition. The family must meet all the other standards for chronic homelessness in Section 4.d. of the 2010 NOFA, Definitions and Concepts. Because the definition of chronically homeless at the time of either the 2009 or 2010 point-in-time count was still limited to individuals, CoCs are only reporting on that data on this section of the Exhibit 1.

CoCs may use a variety of methods to collect subpopulation information on sheltered homeless persons and may employ more than one in order to produce the most accurate data. This form asks CoCs to identify and describe which method(s) they use to gather subpopulation information for sheltered populations during the most recent point-in-time count. The description should demonstrate how the method(s) was used to produce an accurate count.

For additional instructions, refer to the 'Exhibit 1 Detailed Instructions' which can be accessed on the left-hand menu bar.

Indicate the method(s) used to gather and calculate subpopulation data on sheltered homeless persons (select all that apply):

HMIS	Х
HMIS plus extrapolation:	
Sample of PIT interviews plus extrapolation:	
Sample strategy:	
Provider expertise:	Х
Interviews:	
Non-HMIS client level information:	
None:	
Other:	Х
14 6.1	

### If Other, specify:

The PIT data was collected via provider surveys for each client surveyed during the 24-hour period.

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Describe the methods used by the CoC, as indicated above, to collect data on the sheltered homeless subpopulations during the most recent point-in-time count. Response should indicate how the method(s) selected above were used in order to produce accurate data on all of the sheltered subpopulations (Limit 1500 characters).

The sheltered methodology that was adopted throughout New Hampshire (NH) included mandatory reporting from every emergency shelter and transitional housing program, a set of universal elements (including all subpopulation data) on a common survey tool, and a verification process through NH-HMIS. NH-HMIS staff analyzes the data, once collected and verified by each CoC. The counts are created for each CoC separately and then combined for a statewide number.

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# 2L. Continuum of Care (CoC) Sheltered Homeless Population and Subpopulation: Data Quality

#### Instructions:

The data collected during point-in-time counts is vital for both CoCs and HUD. Communities need accurate data to determine the size and scope of homelessness at the local level, plan services and programs to appropriately address local needs, and measure progress in addressing homelessness. HUD needs accurate data to understand the extent and nature of homelessness throughout the country, provide Congress and OMB with information on services provided, gaps in service, and performance, and to inform funding decisions. Therefore, it is vital that the quality of data reported is high. CoCs may undertake one or more actions to improve the quality of the sheltered population data. This form asks CoCs to identify the steps they take to ensure data quality.

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions; which can be accessed on the left-hand menu bar.

Indicate the steps taken by the CoC to ensure the quality of the data collected for the sheltered population count: (select all that apply)

	Instructions:
Χ	Training:
Χ	Remind/Follow-up
	HMIS:
Χ	Ion-HMIS de-duplication techniques:
	None:
	Other:

### If Other, specify:

If selected, describe the non-HMIS de-duplication techniques used by the CoC to ensure the data quality of the sheltered persons count (limit 1000 characters).

NH-PIT created a duplication reduction process for all sheltered and unsheltered data collected. The duplication was reduced by analyzing unique client information within each CoC and then across all 3 CoC. The NH-PIT survey tool contained the following data elements by which we could deduplicate the data: the first letter of the first name, first letter of the last name, third letter of the last name, year of birth, and gender. These elements were combined to create a unique code for each client; for example: John Doe 1965 would become jde1965m. Once the unique client code was created we would identify duplicates and determine if they were actually duplicates based upon their subpopulation data and location. We identified more duplicates this year than in any year prior.

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# 2M. Continuum of Care (CoC) Unsheltered Homeless Population and Subpopulation: Methods

#### Instructions:

If Other, specify:

Accuracy of the data reported in point-in-time counts is vital. Data produced from these counts must be based on reliable methods and not on ¿guesstimates.¿ CoCs may use one or more methods to count unsheltered homeless persons. This form asks CoCs to identify which method(s) they use to conduct their point-in-time counts.

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions; which can be accessed on the left-hand menu bar.

Indicate the method(s) used to count (	unsh	eltered homeless persons:
Public places count:		
Public places count with interviews:	Χ	
Service-based count:	Χ	
HMIS:		
Other:		

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# 2N. Continuum of Care (CoC) Unsheltered Homeless Population and Subpopulation - Level of Coverage

#### Instructions:

CoCs may employ numerous approaches when counting unsheltered homeless people. CoCs first need to determine where they will look to count this population. They may canvass an entire area or only those locations where homeless persons are known to sleep for example. This form asks CoCs to indicate the level of coverage they incorporate when conducting their unsheltered count.

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions¿ which can be accessed on the left-hand menu bar.

Indicate where the CoC located the Known Locations unsheltered homeless persons (level of coverage) that were counted in the last point-in-time count:

If Other, specify:

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# 20. Continuum of Care (CoC) Unsheltered Homeless Population and Subpopulation - Data Quality

#### Instructions:

The data collected during point-in-time counts is vital for both CoCs and HUD. Communities need accurate data to determine the size and scope of homelessness at the local level, plan services and programs to appropriately address local needs, and measure progress in addressing homelessness. HUD needs accurate data to understand the extent and nature of homelessness throughout the country, provide Congress and OMB with information on services provided, gaps in service, and performance, and to inform funding decisions. Therefore, it is vital that the quality of data reported is high. CoCs may undertake one or more actions to improve the quality of the unsheltered population data. This form asks CoCs to identify the steps they take to ensure data quality.

All CoCs should be engaging in activities to reduce the occurrence of counting unsheltered persons more than once during a point-in-time count. These strategies are knows as deduplication techniques. De-duplication techniques should always be implemented when the point-in-time count extends beyond one night or takes place during the day at service locations used by homeless people that may or may not use shelters. On this form, CoCs are asked to describe their de-duplication techniques. Finally, CoCs are asked to describe their outreach efforts to identify and engage homeless individuals and families.

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions; which can be accessed on the left-hand menu bar.

Indicate the steps taken by the CoC to ensure the quality of	the data
collected for the unsheltered population count:	
(select all that apply)	

Training:	X
HMIS:	
De-duplication techniques:	Χ
Other:	

#### If Other, specify:

Describe the techniques used by the CoC to reduce the occurrence of counting unsheltered homeless persons more than once during the most recent point-in-time count (limit 1500 characters):

NH-PIT created a duplication reduction process for all sheltered and unsheltered data collected. The duplication was reduced by analyzing unique client information within each CoC and then across all three CoC's. The NHPIT survey tool contained the following data elements by which we could deduplicate the data: the first letter of the first name, first letter of the last name, third letter of the last name, year of birth, and gender. These elements were combined to create a unique code for each client for example: John Doe 1965 would become jde1965m. Once the unique client code was created we would identify duplicates and determine if they were actually duplicates based upon their subpopulation data and location.

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### Describe the CoCs efforts to reduce the number of unsheltered homeless households with dependent children. Discussion should include the CoCs outreach plan (limit 1500 characters):

The CoC continues to focus its resources to reduce the number of homeless households with children. Unfortunately, between 2009 and 2010 PIT, the CoC did not successfully

reduced the total number of homeless families. Over the next year the GNCOC will

concentrate HPRP resources to move homeless families into permanent housing. These HPRP resources are linked to the CoCs comprehensive outreach strategy through the Homeless Outreach and Intervention Program (HOIP) and Projects for Assistance in Transition from Homelessness (PATH) programs. The HOIP and PATH outreach workers focus on all homeless clients including households with children. Between HOIP, PATH and the New Hampshire Homeless Hotline (NHHH) households with dependent children are identified and outreached to on a daily basis. When children are involved both HOIP and NHHH have more tools that they can employ to assist the household into shelter and out of shelter. The State of New Hampshire continues to fund a first month rent and security deposit program called the Homeless Housing and Access Revolving Loan Fund (HHARLF) that assists homeless families to transition from shelter to their own apartment.

### Describe the CoCs efforts to identify and engage persons that routinely sleep on the streets or other places not meant for human habitation (limit 1500 characters):

The CoC has employed a comprehensive outreach strategy through the Homeless Outreach and Intervention Program (HOIP) for 10+ years. The HOIP workers focus on all homeless clients including persons that routinely reside in places not meant for human habitation. The HOIP workers have a working knowledge of homeless encampments throughout the State and routinely engage those individuals with the basic necessities. HOIP workers attempt to engage clients and provide them with shelter, but many do not accept until winter begins and sleeping outdoors is not only dangerous, it is deadly.

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### 3A. Continuum of Care (CoC) Strategic Planning Objectives

### Objective 1: Create new permanent housing beds for chronically homeless persons.

#### Instructions:

Ending chronic homelessness continues to be a HUD priority. CoCs can do this by creating new permanent housing beds that are specifically designated for this population. In the 2010 NOFA, a chronically homeless person is defined as an unaccompanied homeless individual with a disabling condition or a family with at least one adult member who has a disabling condition who has either been continuously homeless for at least a year OR has had at least four episodes of homelessness in the past three (3) years.

On this section, CoCs are to describe their short-term and long-term plans for creating new permanent housing beds for chronically homeless persons that meet the definition in the 2010 CoC NOFA. In addition, CoCs will indicate the current number of permanent housing beds designated for chronically homeless persons. This number should match the number of beds reported in the 2010 Housing Inventory Count (HIC) and entered onto the Homeless Data Exchange (HDX). CoCs will then enter number of permanent housing beds they expect to have in place in 12-months, 5-years, and 10-years. These future estimates should be based on the definition of chronically homeless in the 2010 CoC NOFA.

For additional instructions, refer to the 'Exhibit 1 Detailed Instructions' which can be accessed on the left-hand menu bar.

# Describe the CoCs short-term (12-month) plan to create new permanent housing beds for persons that meet HUD's definition of chronically homeless (limit 1000 characters).

The GNCoC will launch an assertive strategy to create new permanent housing beds for chronically homeless individuals. The core element of this approach is to create new beds by accessing mainstream housing programs and resources. The CoC estimates that each year, an additional 2-3 CH beds can be created using McKinney-Vento funds through the Permanent Housing Bonus money. Additional strategies will include the pursuit of additional the allocations of VASH, HOME, CDBG and NSP I and II resources. Finally, the GNCoC will review its entire inventory of housing to determine if any additional units can be set aside for a CHI only population.

Describe the CoCs long-term (10-year) plan to create new permanent housing beds for persons that meet HUD's definition of chronically homeless (limit 1000 characters).

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For long term success, the CoC realizes that it must increase the capacity of current homeless housing and service providers to create housing and operate housing for this population. The CoC will ask HUD for TA for capacity building workshops to increase service provider capacity. The second way to achieve success is to get the larger affordable housing community to embrace this goal and incorporate CH housing in their own housing plans. In the coming years, the CoC, working with its local entitlement communities, will create a long-range plan to end chronic homelessness, including strategies for utilizing mainstream housing resources to create new beds for CH. As part of the planning, the CoC will work with local and state PHAs to explore the possibility of designating some additional VASH Housing Choice Vouchers (HCV) for CH and/or creating a HCV or Public Housing waiting list preferences for CH.

## How many permanent housing beds do you currently have in place for chronically homeless persons?

In 12-months, how many permanent housing beds designated for the chronically homeless do you plan to have in place and available for occupancy?

In 5-years, how many permanent housing 204 beds designated for the chronically homeless do you plan to have in place and available for occupancy?

In 10-years, how many permanent housing 254 beds designated for the chronically homeless do you plan to have in place and available for occupancy?

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### 3A. Continuum of Care (CoC) Strategic Planning Objectives

Objective 2: Increase the percentage of participants remaining in CoC funded permanent housing projects for at least six months to 77 percent or more.

#### Instructions:

Increasing the self-sufficiency and stability of permanent housing program participants is an important outcome measurement of HUD's homeless assistance programs. Each SHP-PH and S+C project is expected to report the percentage of participants remaining in permanent housing for more than six months on its Annual Progress Report (APR). CoCs then use this data from all of its permanent housing projects to report on the overall CoC performance on form 4C. Continuum of Care (CoC) Housing Performance.

On this section, CoCs are to describe short-term and long-term plans for increasing the percentage of participants remaining in all of its CoC funded permanent housing projects (SHP-PH or S+C) to at least 77 percent. In addition, CoCs will indicate the current percentage of participants remaining in these projects, as indicated on form 4C, as well as the expected percentage in 12-months, 5-years, and 10-years. CoCs that do not have any CoC funded permanent housing projects (SHP-PH or S+C) for which an APR was required, should indicate this in both of the narratives below and enter ¿0¿ in the first numeric field below.

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions; which can be accessed on the left-hand menu bar.

Describe the CoCs short-term (12-month) plan to increase the percentage of participants remaining in CoC funded permanent housing projects for at least six months to 77 percent or higher (limit 1000 characters).

The CoC has worked hard to maintain a high percentage of persons remaining in PH, far beyond the HUD-established national benchmark. To maintain this accomplishment over the next 12 months, the CoC will use awarded HPRP funds, through state resources, to provide comprehensive homelessness prevention services. The CoC will also continue to work closely with homeless legal services to prevent evictions. The GNCoC also has a continued Homeless Prevention Tool Kit which includes housing search, landlord-tenant mediation, legal services, and services in housing court. In addition to eviction prevention resources, the GNCoC provides education and awareness to tenants through an annual tenant rights workshop.

Describe the CoCs long-term (10-year) plan to increase the percentage of participants remaining in CoC funded permanent housing for at least six months to 77 percent or higher (limit 1000 characters).

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The CoC will work to ensure long term stability in its PH housing projects by continuing to monitor projects on a regular basis. Barriers will be addressed immediately including challenges such as appropriate and available services to maintain people in their homes and transportation available near homes. The CoC will leverage all available resources, including newly-available state- and HPRP-funded homelessness prevention resources as well as crisis response services, to immediately respond to a problem, provide ample supportive services, and re-stabilize participants before they are at risk of losing their housing. Finally, the CoC will request HUD TA to sponsor trainings for PH providers to improve initial screening and assessment to ensure that the participants being served are truly in need of permanent supportive housing and not just an affordable unit.

- What is the current percentage of participants 93 remaining in CoC funded permanent housing projects for at least six months?
- In 12-months, what percentage of participants 93 will have remained in CoC funded permanent housing projects for at least six months?
- In 5-years, what percentage of participants 93 will have remained in CoC funded permanent housing projects for at least six months?
- In 10-years, what percentage of participants 93 will have remained in CoC funded permanent housing projects for at least six months?

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### 3A. Continuum of Care (CoC) Strategic Planning Objectives

Objective 3: Increase the percentage of participants in CoC funded transitional housing that move into permanent housing to 65 percent or more.

### Instructions:

The ultimate objective of transitional housing is to help homeless families and individuals obtain permanent housing and self-sufficiency. Each SHP-TH project is expected to report the percentage of participants moving to permanent housing on its Annual Progress Report (APR). CoCs then use this data from all of its CoC funded transitional housing projects to report on the overall CoC performance on form 4C. Continuum of Care (CoC) Housing Performance.

On this section, CoCs are to describe short-term and long-term plans for increasing the percentage of transitional housing participants moving from its SHP-TH projects into permanent housing to at least 65 percent. In addition, CoCs will indicate the current percentage of SHP-TH project participants moving into permanent housing as indicated on form 4C, as well as the expected percentage in 12-months, 5-years, and 10-years. CoCs that do not have any CoC funded transitional housing projects (SHP-TH) for which an APR was required, should indicate this in both of the narratives below and enter ¿0¿ in the first numeric field below.

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions; which can be accessed on the left-hand menu bar.

Describe the CoCs short-term (12-month) plan to increase the percentage of participants in CoC funded transitional housing projects that move to permanent housing to 65 percent or more (limit 1000 characters).

The CoC has worked hard to maintain a high percentage of persons going from TH to PH. To maintain this accomplishment over the next 12 months, the CoC will continue to actively develop new PH opportunities for homeless people as part of the GNCoCs overall affordable housing strategy. Over the next 12 months, the CoC anticipates that new PH units will be created for non-chronic homeless persons through NSP and other local funding sources. The GNCoC will also track progress on this goal through HMIS on a regular basis including progress reports that highlight specific cases or outliers to be addressed. For TH projects that are struggling to achieve this goal, the CoC will provide support, and if needed request HUD TA, to assess the program and identify strategies to improve outcomes. Finally the CoC will work to expand successful community based services so that people leaving TH will feel safe going into PH knowing that they will have the necessary supports to be successful.

Describe the CoCs long-term (10-year) plan to increase the percentage of participants in CoC funded transitional housing projects that move to permanent housing to 65 percent or more (limit 1000 characters).

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To ensure long term success at moving people from TH to PH, the CoC recognizes that there must be sufficient affordable housing and a means for disseminating information about these units. The CoC will work to increase access to affordable housing by linking with the local PHA to apply for all available new Housing Choice Vouchers that are made available by HUD, including new VASH and Family Unification Program vouchers. Equally as important, is a systematic way for linking homeless people with these PH resources. In the coming years, the State of NH will develop and implement an online housing access database to inform the public of housing resources that are available and vacant, including affordable PH resources.

- What is the current percentage of participants 83 in CoC funded transitional housing projects will have moved to permanent housing?
- In 12-months, what percentage of participants 83 in CoC funded transitional housing projects will have moved to permanent housing?
- In 5-years, what percentage of participants in 83 CoC funded transitional housing projects will have moved to permanent housing?
  - In 10-years, what percentage of participants 83 in CoC funded transitional housing projects will have moved to permanent housing?

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### 3A. Continuum of Care (CoC) Strategic Planning Objectives

### Objective 4: Increase percentage of participants in all CoC funded projects that are employed at program exit to 20 percent or more.

#### Instructions:

Employment is a critical step for homeless persons to achieve greater self-sufficiency, which represents an important outcome that is reflected both in participants' lives and the health of the community. Each CoC funded project (excluding HMIS dedicated projects only) is expected to report the percentage of participants employed at exit on its Annual Progress Report (APR). CoCs then use this data from all of its non-HMIS projects to report on the overall CoC performance on form 4D. Continuum of Care (CoC) Enrollment in Mainstream Programs and Employment Information.

On this section, CoCs are to describe short-term and long-term plans for increasing the percentage of all CoC funded program participants that are employed at exit to at least 20 percent. In addition, CoCs will indicate the current percentage of project participants that are employed at exit, as reported on 4D, as well as the expected percentage in 12-months, 5-years, and 10-years. CoCs that do not have any CoC funded non-HMIS projects (SHP-PH, SHP-TH, SHP-SH, SHP-SSO, or S+C TRA/SRA/PRA/SRO) which an APR was required, should indicate this in both of the narratives below and enter ¿0¿ in the first numeric field below.

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions; which can be accessed on the left-hand menu bar.

Describe the CoCs short-term (12-month) plan to increase the percentage of participants in all CoC funded projects that are employed at program exit to 20 percent or more (limit 1000 characters).

The GNCoC has worked hard to increase the number of employed at exit in 2010. To maintain this successful level, the CoC will maintain the following practices: 1) require employment to be a component of all appropriate Individual Service Plans (ISPs); 2) monitor projects to ensure that employment is a component of ISPs; and 3) continued linkages to mainstream employment training and support programs. The CoC will continue to have its Ending Homelessness Subcommittee and its Executive Subcommittee focus on employment and will continue to have a monthly HMIS report on progress toward this goal at each GNCoC meeting. By checking monthly, the CoC will be able to intervene quickly to address any reduction in the number of persons obtaining employment. The CoC also have multiple programs used to connect individual and families to employment and job training opportunities, the Reintegrating Program, the CLIC (Community Learning and Innovation Center) and Project Employment Connect.

Describe the CoCs long-term (10-year) plan to increase the percentage of participants in all CoC funded projects that are employed at program exit to 20 percent or more (limit 1000 characters).

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While the GNCOC has been successful in increasing the rate of employment from one year to the next it is still interested in increasing employment of those who have traditionally been unable to work due to their disability. Addressing those with significant disabilities is the only way the number of employed will increase significantly beyond the current rate. The CoC will also work to strengthen its relationships with the local labor and job training organizations, in an effort to identify if there are existing barriers to homeless people in accessing their employment resources. At the same time, the CoC will work with these organizations to implement the Veteran¿s Workforce Investment Program (VWIP), a new DOL program that addresses the unique needs of veterans seeking employment, training, job counseling and related services, including homeless veterans.

- What is the current percentage of participants 35 in all CoC funded projects that are employed at program exit?
- In 12-months, what percentage of participants 40 in all CoC funded projects will be employed at program exit?
- In 5-years, what percentage of participants in 52 all CoC funded projects will be employed at program exit?
- In 10-years, what percentage of participants 55 in all CoC funded projects will be employed at program exit?

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### 3A. Continuum of Care (CoC) Strategic Planning Objectives

### Objective 5: Decrease the number of homeless households with children.

#### Instructions:

Ending homelessness among households with children, particularly for those households living on the streets or other places not meant for human habitation, is an important HUD priority. CoCs can accomplish this goal by creating new beds and/or providing additional supportive services for this population.

On this section, CoCs are to describe short-term and long-term plans for decreasing the number of homeless households with children, particularly those households that are living on the streets or other places not meant for human habitation. In addition, CoCs will indicate the current total number of households with children that was reported on their most recent point-in-time count. CoCs will also enter the total number of homeless households with children that they expect to be able to report in 12-months, 5-years, and 10-years.

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions; which can be accessed on the left-hand menu bar.

### Describe the CoCs short-term (12-month) plan to decrease the number of homeless households with children. (limit 1000 characters)

The CoC will work to reduce the number of homeless families over the next 12 months by ensuring coordination with the State; s Rapid Re Housing projects awarded through HPRP funds and distributed throughout the State of New Hampshire including the GNCoC. These RRH resources will target families who are able to leave homelessness quickly and become permanently housed successfully in the community. HPRP projects will be monitored closely and funds shifted within communities as needed to ensure that families are moved out of homelessness quickly and successfully.

### Describe the CoCs long-term (10-year) plan to decrease the number of homeless households with children. (limit 1000 characters)

The long term plan to reduce family homelessness involves the creation of broad based affordable housing options in the community. For many families, the lack of affordable housing is the primary barrier to getting and staying out of homelessness. The GNCoC will work with the State of New Hampshire and New Hampshire Housing to ensure that affordable housing resources are allocated in a way that will ensure a viable pipeline of units that are affordable to low income families. GNCoC will also work with PHAs to apply for any new housing resources that are made available.

What is the current total number of homeless 69 households with children, as reported on the most recent point-in-time count?

In 12-months, what will be the total number 64 of homeless households with children?

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In 5-years, what will be the total number 50 of homeless households with children?

In 10-years, what will be the total number 40 of homeless households with children?

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### 3B. Continuum of Care (CoC) Discharge Planning

#### Instructions:

The McKinney-Vento Act requires that State and local governments have policies and protocols in place to ensure that persons being discharged from a publicly- funded institution or system of care are not discharged immediately into homelessness. To the maximum extent practicable, Continuums of Care should demonstrate how they are coordinating with and/or assisting in State or local discharge planning efforts to ensure that discharged persons are not released directly onto the streets, homeless shelters, or into other McKinney-Vento homeless assistance programs (SHP, S+C, or SRO). For each system of care, CoCs are to address the following:

What: Describe the efforts that the CoC has taken to ensure that persons are not routinely discharged into homelessness. For foster care, CoCs should be specifically addressing the discharge of youth aging out of foster care. If there is a State mandate that requires publicly funded institutions to ensure appropriate housing placement, which does not include homelessness, please indicate this in the applicable narrative.

Where: Indicate where persons routinely go upon discharge. Response should identify alternative housing options that are available for discharged persons other than the streets, shelters, and/or McKinney-Vento homeless assistance programs.

Who: Identify stakeholders and/or collaborating agencies that are responsible for ensuring that persons being discharged from a system of care are not routinely discharged into homelessness.

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions; which can be accessed on the left-hand menu bar.

For each system of care identified below, describe the CoC¿s efforts in coordinating with and/or assisting in the development of local discharge planning policies that ensure persons are not routinely discharged into homelessness, including the streets, shelters, or other McKinney-Vento homeless assistance housing programs. Please review all instructions to ensure that each narrative is fully responsive. (limit 1500 characters)

### Foster Care (Youth Aging Out):

What: The COC works closely with the Div. Children Youth and Family Services (DCYF) to enforce the policy that children leaving foster care must have appropriate housing. Together the CoC and DCYF implement planning for kids in foster care including: adult living preparation, educational and career planning, employment options, vocational training programs, adult connections and/or mentors, family supports, medical coverage, and adult housing options or alternatives that are safe and

affordable. In addition, This Discharge Planning Protocol is understood and agreed to by the BOS and the systems of care in the CoC.

Where: Housing options for youth leaving foster care include a range of viable choices depending on each young adults needs and interests. These housing choices include: private rental market with roommates; shared living; university housing; and non-federally funded transitional housing.

Who: DCYF Aftercare Services provides pre-planning and continued planning and support for eligible young adults between the ages of 18-21 formerly in DCYF/DJJS foster care. This program offers a range of supports and services designed to assist young adults in reaching their educational, employment and personal goals including limited services and funds for housing and related expenses.

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#### **Health Care:**

What: The Homeless Prevention Discharge Plan was adopted in March 2007. This Discharge Plan is understood and agreed to by the CoC and the institutions and systems of care in the CoC. The Plan restricts to the greatest extent possible discharge to homelessness.

Where: The GNCOC works closely with health care institutions to provide training and information on appropriate housing resources for individuals leaving these facilities. There are state-funded and privately funded housing programs that are appropriate settings to which individuals are referred and discharged.

Who: The State Discharge Planning committee monitors the status of the Plan and how it is implemented. The Chair of the CoC is a member of the Discharge Planning Committee and reports regularly to this committee. Any complaints or violations are reviewed thoroughly by the Discharge Planning Committee.

#### Mental Health:

What: The development of this IDP is initiated by the assigned treatment team upon admission and modified to reflect new data throughout the treatment process. The patient, family and significant others, as well as relevant outpatient providers, are included in the development and implementation of the discharge plan. It is designed to facilitate a smooth transition of the patient from the Hospital to the community.

Where: The discharge plan shall address all aftercare needs in order to ensure continuity of care, including the patient's housing preferences, level of care needs, accessibility to services and affordability.

Discharge to homeless shelters, motels and other non-permanent settings shall be avoided to the maximum extent practicable. According to the Bureau of Homeless and Housing Services (BHHS), shelters and McKinney-Vento funded transitional and permanent housing programs are not appropriate housing for this population. This Discharge Planning Protocol is understood and agreed to by the CoC and the institutions and systems of care in the CoC. Who: The Administrator of the Div. of Community Integration, under the direction of the Medical Director, oversees this process. Case managers at the hospital work to ensure that the IDP is carried out in accordance with the policy and that no one is discharged without appropriate housing.

#### **Corrections:**

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What: The Department of Corrections (DOC) has a formal policy in place for assisting inmates to locate housing when they leave incarceration. The policy requires inmates to develop a formal discharge/parole plan. As a part of this plan, the State has an existing Memorandum of Understanding with the Department of Corrections facilitating Medicaid eligibility determination for those eligible up to 90 days prior to an inmate's release.

Where: In developing each individual's discharge plan, parolees are linked to their previous housing and families, if appropriate, or to an on-site DOC transitional housing unit upon release. According to the Bureau of Homeless and Housing Services (BHHS), shelters and McKinney-Vento funded transitional and permanent housing programs are not appropriate housing for this population. This Discharge Planning Protocol is understood and agreed to by the Balance of State Continuum of Care (BOSCOC) and the institutions and systems of care in the Continuum of Care.

Who: The DOC has on-site staff whose job responsibilities include individual discharge planning and working with parolees to identify appropriate state-funded transitional housing units or to return to their families. The BOSCOC Discharge Planning Committee monitors the implementation of all plans to ensure that they are working and those individuals are not falling through the "cracks" and into homeless settings or McKinney Vento programs

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### 3C. Continuum of Care (CoC) Coordination

#### Instructions:

A CoC should regularly assess its local homeless assistance system and identify shortcomings and unmet needs. One way in which a CoC can improve itself is through long-term strategic planning. CoCs are encouraged to establish specific goals and then implement short-term action steps. Because of the complexity of existing homeless systems and the need to coordinate multiple funding sources and priorities, there are often multiple long-term strategic planning groups. It is imperative for CoCs to coordinate, as appropriate, with each of these existing strategic planning groups to meet local needs.

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions; which can be accessed on the left-hand menu bar.

Does the Consolidated Plan for the Yes jurisdiction(s) that make up the CoC include the CoC strategic plan goals for addressing homelessness?

If yes, list the goals in the CoC strategic plan that are included in the Consolidated Plan:

The goals of the Consolidated Plan (hereinafter Plan) generally address the goals to provide decent housing and a suitable living environment and expand economic opportunities and to expand the supply of decent, safe, sanitary, and affordable housing.

The Plan, at §2B, states that the City's emphasis is to end homelessness and produce approxmately 40 units of suitable permanent housing per year for the chronically homeless.

At §3A, Needs of Homeless Persons, the Plan states that the need for TH and PH (supportive) are significant and states that the Ending Homelessness Plan suggests that approximately 400 units need to be brought on line in the next 8 vears.

Also in this section, the strategy for preventing and ending homelessness (pursuant to the Ending Homeless Plan, 2004) is articulated, but without specificity.

The Goal, at the Plan, §5(A)(3), is to end homelessness in the community by 2012, by implementing the Ending Homeless Plan.

Describe how the CoC is participating in or coordinating with the local Homeless Prevention and Rapid re-housing Program (HPRP) initiative, as indicated in the substantial amendment to the Consolidated Plan 2009 Action Plan (1500 character limit):

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The Greater Nashua Mental Health Center (GNMHC) is expanding an existing program to provide an additional 20 community members living with severe mental illness at risk of becoming homeless with rent subsidies and supportive services in 10 units. Eligibility is based on assessment and treatment needs, as well as the likelihood of either independent living at the end of an 18-month period, or the likelihood of a participant receiving a Sec. 8 housing voucher. Harbor Homes, Inc. was awarded HPRP funds in combination with NH Bureau of Behavioral Health funding to provide 26 individuals exiting an institutional setting/hospital who are homeless with assistance in acquiring and maintaining housing in the community of their choice. This is a 7 year pilot program funded for the first 3 years through HPRP funding. The Way Home, a non-profit agency located in Manchester, was awarded HPRP funding to provide rapid re-housing services to indiv and families experiencing homelessness with the likelihood of becoming self-sufficient within 18 months, 38 units of housing will be secured for participants. GNCoC member agencies are encouraged to refer their clients to both The Way Home and GNMHC to access these services. Overall, HPRP funding will provide GNCoC member agencies; consumers with access to rental subsidies and services in approximately 74 units total.

Describe how the CoC is participating in or coordinating with any of the following: Neighborhood Stabilization Program (NSP) initiative, HUD VASH, or other HUD managed American Reinvestment and Recovery Act programs (2500 character limit)?

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**Applicant:** Nashua/Hillsborough County CoC Project: NH-502 CoC Registration 2010

> Several initiatives related to the American Reinvestment and Recovery Act, including a \$2.1 million Neighborhood Stabilization Program specifically targeted to provide individuals and families with disabilities who earn less than 50% of the Area Median Income with access to quality, residential environmentally-conscious permanent housing in the heart of downtown Nashua where the majority of service providers are located, are managed by GNCoC member agencies. GNCoC endorsed or actively participated in the design and implementation of the programs. All initiatives target individuals and families experiencing or at risk of becoming homeless, and/or those who are classified as special populations.

> VASH: VASH works with the community through interface/sharing resources. Several member agencies, including Harbor Homes, Southern New Hampshire Services, and Nashua Pastoral Care Center have made presentations to area veteran organizations/VA hospital describing their supportive services available. Tracey Noonan, the local VASH program manager, attends GNCoC member meetings, and the VASH homeless coordinator, Lisa Winn, attends GNCoC meetings on a regular basis. Twelve individuals have received VASH certificates and reside in the Nashua area. An additional 12 certificates are expected to be made available this year to greater Nashua community members. Harbor Homes operates three homeless veterans; transitional housing programs in Nashua, NH and working with member GNCoC agencies, the VA, and other service providers, has used VASH to coordinate a continuum of care that has led to a dramatic decrease in area veteran homelessness since 2004.

> Due to ARRA funds and conceptual support from GNCoC agencies, as well as ongoing in-kind program support, Harbor Homes opened the area; s first and only Healthcare for the Homeless clinic, which will provide primary, preventive, and supplementary health care to approximately 2,100 homeless men, women, and children within two years. In addition, the agency also won an ARRA funded SAMHSA Services in Supportive Housing which will result in increased services for all of Nashua; s permanent supportive housing residents with severe mental illness, substance abuse issues, and/or co-occurring disorders. Again, conceptual support was provided by GNCoC membership agencies, and once the program is implemented, we expect a large number of referrals from member agencies.

Indicate if the CoC has established policies Yes that require homeless assistance providers to ensure all children are enrolled in school and connected to appropriate services within the community?

If yes, please describe the established policies that are in currently in place.

The Greater Nashua CoC upholds the State of New Hampshire Homeless Education State Plan that clearly outlines requirements for homeless children to be enrolled in school and have equal or enhanced access to appropriate services within the community.

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### Describe the CoC's efforts to collaborate with local education agencies to assist in the identification of homeless families and inform them of their eligibility for McKinney-Vento education services. (limit 1500 characters)

The New Hampshire Homeless Education State Plan; s policies and protocols are in place to ensure that homeless children receive quality and consistent education during their family is homeless experience. It requires the local city and State Homeless Coordinators to be an active member of the CoCs; to provide technical assistance and information to shelter and transitional housing personnel and other community organizations; and to serve as a liaison with the Local Education Administrations (LEAs). The State Plan specifies that homeless children receive equal access to all resources including before school activities, after school activities, and targeted education for gifted and talented students or students requiring special services and interventions. The Plan requires expedited assessments of homeless students to identify their academic needs and strengths so as to ensure a seamless referral to school and services. Finally the Homeless Coordinator must work collaboratively with other agencies serving homeless families and youth including the Greater Nashua CoC, NH Homeless and Runaway Youth Task Force, the NH Coalition to End Homelessness, the NH Dept. of Human services Bureau of Homeless and Housing, and the two other CoCs in the State. The Coordinator ensures that students are not denied access to a particular school district due to lack of funding, nor can they be denied access for not having transcripts, medical records etc.

## Describe how the CoC has, and will continue, to consider the educational needs of children when families are placed in emergency or transitional shelter. (limit 1500 characters)

The Nashua Education Homeless Coordinator is a member of the GNCoC. The Homeless Coordinator serves as the liaison for the GNCoC to the Local Education Administrators (LEAs) through regular meetings, emails, trainings, and technical assistance. LEAs are also invited to attend and participate in GNCoC meetings. The LEAs collect data on the number of homeless students are report regularly to the NHDOE. Moreover, the Homeless Coordinator disseminates information through the LEAs that are then available at school, government offices, shelters and transitional housing programs, HPRP agencies, food centers and soup kitchens, churches and other religious institutions, medical facilities, campgrounds, etc. This information includes clear description of the educational rights of homeless youth and provides contact information when those rights are denied or violated.

Describe the CoC's current efforts to combat homelessness among veterans. Narrative should identify organizations that are currently serving this population, how this effort is consistent with CoC strategic plan goals, and how the CoC plans to address this issue in the future.(limit 1500 characters)

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GNCoC member agencies have shared resources in developing programs around veteran homelessness since its inception. Harbor Homes opened its first VA-funded Grant and Per Diem Program, providing 20 units of transitional housing to homeless, honorably discharged men. In 2007, they opened a 2nd TH facility, which provides 20 units of housing for homeless veterans and their families. This year an additional 20 units of TH were added, bringing the total number of housing units specifically for homeless veterans to 60 in the Greater Nashua region. Known as the Veterans FIRST programs of Harbor Homes, more than 100 veterans have ¿graduated¿ into permanent housing and independence. Harbor Homes recently helped create a 4-Year Plan to End Veteran Homelessness in New Hampshire that was endorsed by Governor Lynch, in addition to numerous other state agencies, and service organizations; including the DHHS and the VA. This comprehensive plan identifies the roles various member organizations within the state; s three CoCs will have in implementing the plan. Staff from the local VA office attend GNCoCs monthly meetings and actively participate in identifying homeless veterans eligible for housing and supportive services. NH also received 35 VASH vouchers: which are being used in the GNCoC¿s service area. All of these efforts are consistent with the GNCoC; s strategic goals identified in its 10 Year Plan to End Homelessness, and addresses the issue over the next four years.

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### 3D. Hold Harmless Need (HHN) Reallocation

#### Instructions:

Continuum of Care (CoC) Hold Harmless Need (HHN) Reallocation is a process whereby an eligible CoC may reallocate funds in whole or in part from SHP renewal projects to create one or more new permanent housing projects and/or a new dedicated HMIS project. A CoC is eligible to use the HHN Reallocation process if it's Final Pro Rata Need (FPRN) is based on it's HHN amount or if it is a newly approved merged CoC that used the Hold Harmless Merger process during the 2010 CoC Registration process.

The HHN Reallocation process allows eligible CoCs to fund new permanent housing or dedicated HMIS projects by transferring all or part of funds from existing SHP grants that are eligible for renewal in 2010 into a new project. New reallocated permanent housing projects may be for SHP (one, two, or three years), S+C (five or ten years), and Section 8 Moderate Rehabilitation (ten years). New reallocated HMIS projects may be for one, two or three years.

A CoC who¿s FPRN is based on its Preliminary Pro Rata Need (PPRN) is not eligible to reallocate existing projects through this process and should therefore always select "No" to the questions below.

For additional instructions, refer to the 'Exhibit 1 Detailed Instructions' which can be accessed on the left-hand menu bar.

Does the CoC want to reallocate funds from No one or more expiring SHP grant(s) into one or more new permanent housing or dedicated HMIS project(s)?

Is the CoCs Final Pro Rata Need (FPRN) Yes
based on either its Hold
Harmless Need (HHN) amount or the Hold
Harmless Merger process?

CoCs who are in PPRN status are not eligible to reallocate projects through the HHN reallocation process.

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### 4A. Continuum of Care (CoC) 2009 Achievements

#### Instructions:

In 2009, CoCs were asked to propose numeric achievements for each of HUD¿s five national objectives related to ending chronic homelessness and moving families and individuals to permanent housing. In 2010, CoCs will report on their actual accomplishments versus what was proposed in the previous application.

In the column labeled ¿2009 Proposed Numeric Achievement¿, enter the number of beds, percentage, or number of households that was entered in the 2009 application for the applicable objective. In the column labeled ¿Actual Numeric Achievement¿, enter the actual number of beds/percentage/number of households that the CoC has reached to date for each objective.

CoCs will also indicate whether or not they submitted an Exhibit 1 in 2009. If a CoC did not submit an Exhibit 1 in 2009, they should enter ¿No¿ to the question below. Finally, CoCs that did not fully meet the proposed numeric achievement for any of the objectives should indicate the reason in the space provided below.

For additional instructions, refer to the 'Exhibit 1 Detailed Instructions' which can be accessed on the left-hand menu bar.

2009 Proposed Numeric Achievement:		Actual Numeric Achievement	
157	Beds	170	B e d s
90	0/	02	%
09	70	93	70
76	%	83	%
		•	
52	%	35	%
60	Households	69	H o u s e h o l d
	Achievement:  157  89  76	Achievement:         Beds           89         %           76         %           52         %	Achievement:     Beds     170       89     %     93       76     %     83       52     %     35

### Did CoC submit an Exhibit 1 application in Yes 2009?

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### If the CoC was unable to reach its 2009 proposed numeric achievement for any of the national objectives, provide a detailed explanation.

Employment: Last yr the CoC SSO employment program saw a large increase in participants, due to economic condictions. The program staff made a conscious decision to not count day labor for people exciting the program, due to internal programmatic and philosophical reasons. Therefore, there is a decrease in people being reported exciting with income in the APR/HMIS data. If day labor was included, the CoC is confident that they would meet and even exceed this goal. Over the next year the CoC will work with the SSO program to review the definition of employment and improve data collection. Decrease Homeless Families: There was an increase of homeless families in the GNCOC from the 2009 to 2010 PIT count. We believe that the number of families counted in the 2009 PIT was low due to a snow storm that evening. We think that the 2010 PIT count is a more accurate number.

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# 4B. Continuum of Care (CoC) Chronic Homeless Progress

#### Instructions:

HUD must track each CoCs progress toward ending chronic homelessness. In the 2010 NOFA, a chronically homeless person is defined as an unaccompanied homeless individual with a disabling condition or a family with at least one adult member who has a disabling condition who has either been continuously homeless for at least a year OR has had at least four episodes of homelessness in the past three (3) years.

This section asks each CoC to track changes year to year in the number of chronically homeless persons as well the number of beds available for this population. CoCs will complete this section using data reported for the 2008, 2009, and 2010 (if applicable) Point-In-Time counts as well as data collected and reported on for the Housing Inventory Counts (HIC) for those same years. For each year, indicate the total unduplicated point-in-time count of the chronically homeless as reported in that year. For 2008 and 2009, this number should match the number indicated on form 2J of the respective year sexhibit 1. For 2010, this number should match the number entered on the Homeless Data Exchange (HDX).

Next, enter the total number permanent housing beds that were designated for the chronically homeless in 2008 and 2009, as well as the number of beds that are currently in place. For 2010, this number of beds should match the number of beds reported in the 2010 HIC and entered onto the Homeless Data Exchange (HDX). CoCs should include beds designated for this population from all funding sources.

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions; which can be accessed on the left-hand menu bar.

# Indicate the total number of chronically homeless persons and total number of permanent housing beds designated for the chronically homeless persons in the CoC for 2008, 2009, and 2010.

Year	Number of CH Persons	Number of PH beds for the CH
2008	110	136
2009	69	153
2010	104	170

Indicate the number of new permanent housing beds in place and made available for occupancy for the chronically homeless between February 1, 2009 and January 31, 2010.

Identify the amount of funds from each funding source for the development and operations costs of the new permanent housing beds designated for the chronically homeless, that were created between February 1, 2009 and January 31, 2010.

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Cost Type	HUD McKinney- Vento	Other Federal	State	Local	Private
Development					
Operations					
Total	\$0	\$0	\$0	\$0	\$0

If the number of chronically homeless persons increased or if the number of permanent beds designated for the chronically homeless decreased, please explain (limit 750 characters):

The number of chronically individuals increased slightly in 2010 from 2009. We believe this is due to a large snow storm on the night of the 2009 PIT count, many people that would be on the street that night found shelter in temporarily ¿doubled up¿ or ¿hidden¿ places. The number from the 2010 PIT counts reflects more accurately the number of chronically homeless individuals in the GNCOC.

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## 4C. Continuum of Care (CoC) Housing Performance

#### Instructions:

All CoC funded non-HMIS projects are required to submit an Annual Progress Report (APR) within 90 days of a given operating year. To demonstrate performance on participants remaining in permanent housing for more than six months, CoCs must use data on all permanent housing projects that should have submitted an APR for the most recent operating year. Projects that did not submit an APR on time must also be included in this calculation.

Complete the table below using data entered for Question 12(a) and 12(b) for the most recently submitted APR for all permanent housing projects (SHP-PH or S+C TRA/SRA/SRO/PRA) within the CoC that should have submitted one. Enter totals in field¿s a-e. The ¿Total PH %¿ will be auto-calculated after selecting ¿Save.¿ Please note, the percentage is calculated as c. +d. divided by a. +b. multiplied by 100. The last field (e.) is excluded from the calculation.

CoCs that do not have any SHP-PH or S+C projects for which an APR was required should select ¿No¿ to the question below. This only applies to CoCs that do not have any CoC funded permanent housing projects currently operating within their CoC that should have submitted an APR.

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions; which can be accessed on the left-hand menu bar.

Does the CoC have any permanent housing Yes projects (SHP-PH or S+C) for which an APR was required to be submitted?

Participants in Permanent Housing (PH)	
a. Number of participants who exited permanent housing project(s)	20
b. Number of participants who did not leave the project(s)	78
c. Number of participants who exited after staying 6 months or longer	17
d. Number of participants who did not exit after staying 6 months or longer	74
e. Number of participants who did not exit and were enrolled for less than 6 months	4
TOTAL PH (%)	93

#### Instructions:

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HUD will also assess CoC performance in moving participants in SHP transitional housing programs into permanent housing. To demonstrate performance, CoCs must use data on all transitional housing projects that should have submitted an APR for the most recent operating year. Projects that did not submit an APR on time must also be included in this calculation.

Complete the table below using cumulative data entered for Question 14 on the most recently submitted APR for all transitional housing projects (SHP-TH) within the CoC that should have submitted one. Once amounts have been entered into a & b, select ¿Save.¿ The ¿Total TH %¿ will be auto-calculated. Please note, the percentage is calculated as b. divided by a., multiplied by 100. CoCs that do not have any SHP-TH projects for which an APR was required should select ¿No¿ to the question below. This only applies to CoCs that do not have any CoC funded transitional housing projects currently operating within their CoC that should have submitted an APR.

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions; which can be accessed on the left-hand menu bar.

# Does CoC have any transitional housing Yes projects (SHP-TH) for which an APR was required to be submitted?

Participants in Transitional Housing (TH)	
a. Number of participants who exited TH project(s), including unknown destination	29
b. Number of SHP transitional housing participants that moved to permanent housing upon exit	24
TOTAL TH (%)	83

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# 4D. Continuum of Care (CoC) Enrollment in Mainstream Programs and Employment Information

#### Instructions:

HUD will assess CoC performance in assisting program participants with accessing mainstream services to increase income and improve outcomes such as health, education, safety, and/or economic outcomes of homeless persons. To demonstrate performance, CoCs must use data on all non-HMIS projects (SHP-PH, SHP-TH, SHP-SH, SHP-SSO, S+C TRA/SRA/PRA/SRO) that should have submitted an APR for the most recent operating year. Projects that did not submit an APR on time must also be included in this calculation.

Complete the table below using cumulative data entered for Question 11 on the most recently submitted APR for all non-HMIS projects within the CoC that should have submitted one. Each CoC shall first indicate the total number of exiting adults. Next, enter the total number of adults that exited CoC non-HMIS project with each source of income. Once amounts have been entered, select ¿Save¿ and the percentages will be auto-calculated. CoCs that do not have any non-HMIS projects for which an APR was required should select ¿No¿ to the question below. This only applies to CoCs that do not have any CoC funded non-HMIS projects currently operating within their CoC that should have submitted an APR.

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions; which can be accessed on the left-hand menu bar.

#### **Total Number of Exiting Adults: 574**

Mainstream Program	Number of Exiting Adults	Exit Percentage (Auto-calculated)	
SSI	43	7	%
SSDI	29	5	%
Social Security	0	0	%
General Public Assistance	0	0	%
TANF	9	2	%
SCHIP	7	1	%
Veterans Benefits	0	0	%
Employment Income	201	35	%
Unemployment Benefits	8	1	%
Veterans Health Care	0	0	%
Medicaid	4	1	%
Food Stamps	83	14	%
Other (Please specify below)	11	2	%
child support			
No Financial Resources	66	11	%

The percentage values will be calculated by the system when you click the "save" button.

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Does the CoC have any non-HMIS projects for Yes which an APR was required to be submitted?

# 4E. Continuum of Care (CoC) Participation in Energy Star and Section 3 Employment Policy

#### **Instructions:**

HUD promotes energy-efficient housing. All McKinney-Vento funded projects are encouraged to purchase and use Energy Star labeled products. For information on Energy Star initiative go to: http://www.energystar.gov

A "Section 3 business concern" is one in which: 51% or more of the owners are section 3 residents of the area of service; or at least 30% of its permanent full-time employees are currently section 3 residents of the area of service, or within three years of their date of hire with the business concern were section 3 residents; or evidence of a commitment to subcontract greater than 25% of the dollar award of all subcontracts to businesses that meet the qualifications in the above categories is provided. The "Section 3 clause" can be found at 24 CFR Part 135.

Has the CoC notified its members of Yes the Energy Star Initiative?

Are any projects within the CoC requesting No funds for housing rehabilitation or new construction?

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# 4F. Continuum of Care (CoC) Enrollment and Participation in Mainstream Programs

It is fundamental that each CoC systematically help homeless persons to identify, apply for, and follow-up to receive benefits under SSI, SSDI, TANF, Medicaid, Food Stamps, SCHIP, WIA, and Veterans Health Care as well as any other State or Local program that may be applicable.

Does the CoC systematically analyze its Yes projects APRs in order to improve access to mainstream programs?

If 'Yes', describe the process and the frequency that it occurs.

The HMIS Administrator provides a monthly summary to the GNCOC and each member agency. The Executive Directors of all agencies funded by the CoC serve on the Executive Committee of the GNCOC. As a part of the GNCOC planning process, we regularly review and receive presentations of various Mainstream resources so all agencies within the GNCOC can work toward the goal of improving access to mainstream resources. Annually the GNCOC Executive Committee, as part of the SuperNOFA ranking process, systematically analyzes each APR.

Does the CoC have an active planning Yes committee that meets at least 3 times per year to improve CoC-wide participation in mainstream programs?

If "Yes", indicate all meeting dates in the past 12 months.

The Wrap-Around Committee of the GNCOC meets monthly to improve participation in mainstream resources. Meeting dates were; 10/27/09; 11/24/09; 12/22/09; 1/26/10; 2/22/10; 3/23/10; 4/27/10; 5/25/10; 6/22/10; 7/27/10; 8/24/10; 9/28/10:

Does the CoC coordinate with the State Yes Interagency Council on Homelessness to reduce or remove barriers to accessing mainstream services?

Does the CoC and/or its providers have specialized staff whose primary responsibility is to identify, enroll, and follow-up with homeless persons on participation in mainstream programs?

If yes, identify these staff members Provider Staff

Does the CoC systematically provide Yes training on how to identify eligibility and program changes for mainstream programs to provider staff.

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If "Yes", specify the frequency of the training. Bi-monthly

Does the CoC use HMIS as a way to screen No for mainstream benefit eligibility?

If "Yes", indicate for which mainstream programs HMIS completes screening.

Has the CoC participated in SOAR training? Yes

If "Yes", indicate training date(s).

6/11/08-6/12/08; 9/23/08-9/24/08; 12/3/08-12/04/08; 5/21/09-5/22/09

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# **4G: Homeless Assistance Providers Enrollment and Participation in Mainstream Programs**

## Indicate the percentage of homeless assistance providers that are implementing the following activities:

Activity	Percentage
1. Case managers systematically assist clients in completing applications for mainstream benefits.  1a. Describe how service is generally provided:	100%
Services are provided one on one by homeless providers.	
2. Homeless assistance providers supply transportation assistance to clients to attend mainstream	100%
benefit appointments, employment training, or jobs.	
3. Homeless assistance providers use a single application form for four or more mainstream programs: 3.a Indicate for which mainstream programs the form applies:	100%
Food Stamps, TANF, SCHIP, Medicaid, Child Care Assistance	
4. Homeless assistance providers have staff systematically follow-up to ensure mainstream benefits are received.	100%
4a. Describe the follow-up process:	
Case managers work with clients one-on-one to follow up on benefits. While participants benefits are pending, they have access to Harbor Clinic Care (healthcare for the homless clinic at Harbor Homes).	

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### Continuum of Care (CoC) Project Listing

#### **Instructions:**

IMPORTANT: Prior to starting on the CoC Project Listing, CoCs should carefully review the CoC Project Listing Instructions and the CoC Project Listing training module, both of which are available at www.hudhre.info/esnaps.

To upload all Exhibit 2 applications that have been submitted to this CoC, click on the "Update List" button. This process will take longer based upon the number of projects that need to be located. The CoC can either work on other parts of Exhibit 1 or it can log out of e-snaps and come back later to view the updated list. To review a project, click on the next to each project to view project details.

Project Name	Date Submitted	Grant Term	Applicant Name	Budget Amount	Proj Type	Prog Type	Comp Type	Rank
Permanent Housing 9	2010-11- 10 15:40:	1 Year	Harbor Homes, Inc.	13,118	Renewal Project	SHP	PH	F
Permanent Housing 3	2010-11- 09 13:17:	1 Year	Harbor Homes, Inc.	873,170	Renewal Project	SHP	PH	F
Marguerite s Place	2010-11- 05 08:30:	1 Year	Marguerite s Place	58,480	Renewal Project	SHP	TH	F
Employme nt Advoca	2010-11- 15 13:20:	1 Year	Harbor Homes, Inc.	59,545	Renewal Project	SHP	SSO	F
Permanent Housing 2	2010-11- 09 12:35:	1 Year	State of New Hamp	196,762	Renewal Project	SHP	PH	F
Permanent Housing 4	2010-11- 09 14:13:	1 Year	Harbor Homes, Inc.	104,440	Renewal Project	SHP	PH	F
Permanent Housing 6	2010-11- 09 15:15:	1 Year	Harbor Homes, Inc.	56,141	Renewal Project	SHP	PH	F
Permanent Housing	2010-11- 12 12:41:	2 Years	Harbor Homes, Inc.	26,126	New Project	SHP	PH	P1
Permanent Housing 5	2010-11- 09 14:35:	1 Year	Harbor Homes, Inc.	171,308	Renewal Project	SHP	PH	F
Homeless Managem e	2010-11- 16 11:01:	1 Year	State of New Hamp	12,778	Renewal Project	SHP	HMIS	F
Nashua Homeless O	2010-11- 09 15:16:	1 Year	Southern New Hamp	32,191	Renewal Project	SHP	SSO	F
Permanent Housing 7	2010-11- 09 15:29:	1 Year	Harbor Homes, Inc.	13,466	Renewal Project	SHP	PH	F

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Transitiona I Livi	2010-11- 12 11:36:	1 Year	Greater Nashua Co	60,083	Renewal Project	SHP	TH	F
Permanent Housing 8	2010-11- 10 14:44:	1 Year	Harbor Homes, Inc.	13,121	Renewal Project	SHP	PH	F
Shelter + Care	2010-11- 15 13:42:	1 Year	Nashua Housing Au	33,552	Renewal Project	S+C	SRA	U

### **Budget Summary**

**FPRN** \$1,664,603

**Permanent Housing Bonus** \$26,126

**SPC Renewal** \$33,552

Rejected \$0

### **Attachments**

Document Type	Required?	Document Description	Date Attached
Certification of Consistency with the Consolidated Plan	Yes	Certification of	11/10/2010

### **Attachment Details**

**Document Description:** Certification of Consistency with ConPlan