

## **Ending Homeless Committee**

*October 4, 2017 Nashua City Hall*

Present in meeting were: Magaly Rios, Olga Cruz, Rick Rutter, Pam Small, Don Pare, Racheal Duffy, Mike Apfelberg, Mandy Reagan, Amie Buckley, Melissa Johnstone, Scott Wellman, Nicole Robbins, Kristy Besada.

Call to order 9:05AM. Introductions made by all. R. Rutter made a motion to approve the minutes as revised. D. Pare seconded it. All approved

Coordinated Entry has been running successfully for over two years now. Looking for what other states are doing to become more efficient. Developing a phone menu for folks to dial in to depending on their situation. For example, if a family is calling for shelter the call can automatically be directed to the Nashua Soup Kitchen and Shelter since they are the only agency in Nashua for families. If it's a Single parent looking for shelter the call can be directed to places like Family Promise in Hudson, etc... That way when clients call it gets directed right to an agency that can assist them. We may be able to work with 211. That is an easier number for folks to remember. The State is continuing to move in this direction.

The Rescue Mission is currently answering phones two days a week. Will randomly check the phone when it has a voice mail. The State wants a 24-hour phone line. Finding the funds to do this and finding shelter space may be tricky over the weekends since some of the organizations are not open. One option can be having a volunteer answer the calls. Someone that has retired and is looking to help the homeless population. Or someone who has Social work experience. The senior center/inter faith council maybe a good place to find people like this. Comcast is having their Vendor Fair; they may be able to assist.

A problem we deal with is once the client gets into our shelters how do we help them get out to stable permanent affordable housing with the lack of affordable housing in our community. The wrap-around services group is available in situations like this. That way we can have key providers meet with the person to figure out a plan/options.

Franklin St. apartments and Hudson Bridge apartments are going to be at fair market rent.

Rapid rehousing met yesterday, stability is a huge problem.

Openings:

Transitional Housing is available at the Front Door Agency.

Rescue Mission is currently at full capacity. As the winter begins, they will get even more clients.