## **Ending Homeless Committee**

# September 2, 2015

Present in meeting were; Magaly Rios, Bob Mack, Olga Cruz, Abigail Alicea, Lianne Bower, Pamela Small, Peter Kelleher, Kevin O'Meara, Hilary Keating, Sandra Delosa, Pamela Deres, Jessica Karwatske, Bette Gioffre, Samantha Cassista, Michael Urainie, Rebecca Mulrhead, Sylvia Gale, Pam Brown

### Call to order 9:20AM

Introductions were made by all. Reviewed minutes from last month's meeting. S. Gale made a motion to accept the minutes, seconded by A. Alicea. Minutes were approved unanimously.

EH Action Group- In this action group we have different types of agencies such as direct Housing and support, Transitional Housing, Case Management, SSVF, Financial support. If you are a provider in this EH Action group it is very important you respond if you have resources that can benefit that client/family. This is to stream line the process and make if faster for clients to utilize the services and to also prevent the client from having to call many different places.

Communication is huge from provider to provider as there are many different criteria for all the different programs that the CA worker may not be aware off.

Single men are easier to find shelter for. Single parents with children can be a lot more challenging. Coordinated Access (CA) phone lines are open from 8:30 AM to 4:30 PM Monday through Friday. A suggestion was made the CA intake information be accessed online. It is currently not online but there is a homeless outreach e-mail on the COC website through which people can write to them directly and key providers will get that email. We have had business cards made for downtown business to give out to folks that are asking for money outside their store. St. Patricks' church has their own cards they give out to people in need. Discussion around CA business cards.

Some conversation took place about HMIS and how things get entered. Soon it will be state wide that agencies use this database for CA. Not sure how Nashua will use it but we are working with other COCs' and the State to see how this will work. There is an HMIS website that folks can go to learn more about this database. Not every agency that provides shelter/housing assistance uses HMIS (i.e.: Rescue Mission, municipal welfare) and it's very important to capture their data. A state wide meeting will be held next month on the 16<sup>th</sup>.

We have had over 250 households going through the CA since its inception at the end of January.

### Available Resources:

- -Family Promise in the Seacoast is accepting clients. There will be a Family Promise agency opening in Concord soon. In December there will be another one open in Laconia. The Hudson location will soon have a 3 bedroom unit available.
- -Maple St, woman shelter has an opening.
- -HHI has 6 rooms available in Claremont NH. This can be for veterans or for non-veterans.
- -Rapid re-housing program has one opening, maybe two very soon.
- -The Nashua Soup Kitchen has TH housing available. There may be one opening for the family shelter.
- -3 bedroom unit available at Marguerites place. This is specifically for single mothers with children. Ages 18-45. Children must be under the age of 12 and the client must do 30 hours a week of activities and must have income.

#### Announcements:

The Manchester VA has a Team that helps Veterans with a Mobile PCP. A DD214 is not needed. The VA can help the person with retrieving their DD214

Meeting Adjourned at 10:08

Minutes Taken by Magaly Rios, Case Manager-Southern NH HIV/AIDS Task Force